## ATVS client is showing day limit during open

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If ATVS remote client is getting xx of	days authentication error	use the below	steps to resolve the
issue:			

- 1. Contact Amano ATVS support at 800 367 6649 to reset your serial number.
- 2. Delete lic.txt from your ATVS server folder.
- 3. Reactivate in your ATVS serve.r
- 4. Your ATVS client should now work . **Note:** There is no limit to # of client installs, but activation has to be reset if a RS key has been retrieved too many times.
- 5. Choose activate or phone in, then activate.

Online URL: <a href="http://tkb.amano.com/article.php?id=178">http://tkb.amano.com/article.php?id=178</a>