

ATVS client is showing day limit during open

178 [Frank Mateo](#) Fri, Jan 28, 2011 [How To's, Tricks, Tips](#) 0 8865

If ATVS remote client is getting xx days authentication error use the below steps to resolve the issue:

1. Contact Amano ATVS support at 800 367 6649 to reset your serial number.
2. Delete lic.txt from your ATVS server folder.
3. Reactivate in your ATVS server.
4. Your ATVS client should now work . **Note:** There is no limit to # of client installs, but activation has to be reset if a RS key has been retrieved too many times.
5. Choose activate or phone in, then activate.

Online URL: <http://tkb.amano.com/article.php?id=178>