

Not able to copy maps from/to multiple FPT-40 clocks / not showing name / not displaying correct hours

270 [Frank Mateo](#) Mon, Jul 25, 2011 [FPT-40/80 Fingerprint Terminal](#), [Time Guardian Series \(TG 5.x, TG Plus 2.x, TG Pro 4.x\)](#), [Time Guardian Version 4.0 or Lower](#) 0 7196

Not able to copy maps from/to multiple FPT-40 clocks / not showing name / not displaying correct hours

Symptoms:

- Maps are not copying to a target terminal
- Hours are not displaying or updating on the terminal
- FPT-40 has suddenly started rejecting employees that were able to punch before

Solution:

Employee Number and Badge Number must be identical

Notes: Applies to Time Guardian, Plus, and Pro v4.x(or higher).

Online URL: <http://tkb.amano.com/article.php?id=270>