

## Error: Problem getting data from database

331 [Frank Mateo](#) Wed, Aug 10, 2016 [Time Guardian Version 4.0 or Lower](#) 0 24861

The "problem getting data from database" error occurs on a version that is **obsolete** and has been **discontinued**. Amano recommends to purchase Time Guardian version 5 or higher. Please call 800 367 6649 or dc @ amano . com for pricing or more information.

See link - <http://www.amano.com/TimeWeb/ProductPage.cfm?PP=C07>

Support note: See article# 301.

Online URL: <http://tkb.amano.com/article.php?id=331>