

## Lost Password

332 [Frank Mateo](#) Wed, Aug 10, 2016 [Time Guardian Pro 3.7 or lower](#), [Time Guardian Series \(TG 5.x, TG Plus 2.x, TG Pro 4.x\)](#), [Time Guardian Version 4.0 or Lower](#), [TruTime](#) 4 25627

If you've lost or forgotten your password, fax a request to 1-973-226-7863 or email [tgsupport@amano.com](mailto:tgsupport@amano.com) / [ttsupport@amano.com](mailto:ttsupport@amano.com) / [customersupport@amano.com](mailto:customersupport@amano.com) and provide the following:

- Signature
- Your full name
- Job title
- Company name
- Company address
- Phone number
- Indicate which software:
  - Time Guardian icon is a FULL circle or QUARTER of a circle
  - Time Guardian Plus or Pro
  - TruTime
  - ATVS
  - TS3000i (Blackbox ASTC3000)

Online URL: <http://tkb.amano.com/article.php?id=332>