

# Number of users exceeded

335 [Jose Salazar](#) Wed, Aug 10, 2016 [Time Guardian Series](#) 0 3203

ERROR:

Number of users exceeded

FIX:

Re-start ASA service and train users to exit properly using FILE - Exit and if web module - Log Off/Log Out on top right corner of page.

If issue reoccurs too often, you can purchase more user licenses.

Online URL: <http://tkb.amano.com/article.php?id=335>