

## closed dataset

339 [Frank Mateo](#) Thu, Nov 1, 2012 [Time Guardian Version 4.0 or Lower](#) 0 3965

closed dataset

the tg version that presents this error is discontinued please upgrade to tg5 or higher

temporary solutions:

1. Please restart your pc and start time guardian but select NO for backup.
2. Go to file > backup > setup
3. Change the folder location to a valid location
4. Backup number should be set to 5 or higher
5. Save settings
6. To test, go to file > backup > run

OR

you can try deleting the backup.ff2 file, login to tg, cancel backup, then file > backup > setup to correct the issue

Online URL: <http://tkb.amano.com/article.php?id=339>