Failed to poll clock with Time Guardian

380 [Frank Mateo](#) Wed, Sep 21, 2011 [FPT-40/80 Fingerprint Terminal](#), [HandPunch](#), [MTX-10/20 Terminal](#), [MTX-15 Terminal](#), [Time Guardian Pro 3.7 or lower](#), [Time Guardian Series (TG 5.x, TG Plus 2.x, TG Pro 4.x)](#), [Time Guardian Version 4.0 or Lower](#)   1   16645

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Fix:

- Please check cable connections
- Autoupdate from the communication menu of Time Guardian version 4 or older
- Press the magnifying glass in the location - terminal setup for version 5 or higher for MTX clocks
- Check cable connections and clock settings for Handpunch or FPT-40

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