I/O Error (General)

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Some I/O errors are caused by the server not unlocking files. When someone opens an area in Trutime the client pc request exclusive access to certain tables. It creates a file of the same name with the extension LCK.

Example: f_dpunch.lck

Once that user disconnects the server is supposed to delete that file. If it does not you can get an I/O Error.

Go into Task Manager and find ntvdm.exe and end the process as well as W32mkde.exe on any workstations running Trutime.

Then through a command prompt go to the directory of Trutime and perform a delete command.

Example:

z:apps rutime >del *.lck

This should remove all lock files.