

Time Guardian 5.6 crashing with Windows 10 and immediately closes

571 [Frank Mateo](#) Tue, Sep 3, 2019 [Hot Fix](#), [Time Guardian Series](#) 0 9713

CAUSES: Antivirus is deleting a necessary driver file during installation. This is a false positive. To avoid, please disable your AV during installs only. ***Add exclusion to your AV for c:/timeguardian/bin.***

PREREQUISITE: Version 5.6/5.7 or Pro 4.6/4.7 only

- The software start and in the polling the clock process then fail and close.

SOLUTION:

1. Download zkg32.zip using the Attachment section below
2. Extract the contents of above to c:/timeguardian/bin directly
3. Run the batch file as administrator

Any issues, please contact 800 896 7035.

Online URL: <http://tkb.amano.com/article.php?id=571>