

ERROR: "Windows error 216 occurred while loading Java VM" while launching TG-INSTALLER60 installers

581 [Frank Mateo](#) Fri, Dec 13, 2019 [AFR-models Face Finger Prox / Push Tech / Real-time](#), [Time Guardian 6.0 Push Technology / Real-time / Face reader](#) 0 8659

Problem Description

While trying to launch Time Guardian 6.0 version, AFR-100 and AFR-200 installer in Windows Operating system, installer fails to launch and displays the following error:

Windows error 216 occurred while loading Java VM

Solution

Starting from Time Guardian 6.0 version, AFR-100 and AFR-200 products installation are supported only in 64 bit Windows machines. Hence, use 64 bit Windows Machine for installation of Time Guardian 6.0 version, AFR-100 and AFR-200 units.

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