

If you are receiving an error of "Unable to execute the desired program. Please get another copy of the installer and try again,"

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If you are receiving an error of "Unable to execute the desired program. Please get another copy of the installer and try again," please try the following troubleshooting steps:

1. Run the installer as an administrator. To do this, right-click the installer file and select "Run as administrator".

2. If all else fails, try running the installer on a different local admin account.

Online URL: <http://tkb.amano.com/article.php?id=602>