

## Time Guardian 6 or greater - install completes but no folders, no shortcuts, no add/remove progs, no services

617 [Frank Mateo](#) Fri, Feb 21, 2025 [Time Guardian Series](#), [Time Software/Systems](#) 0 76

### **PROBLEM:**

Time Guardian 6.0 or greater completes install but:

- no folders
- no shortcuts
- unlisted in add/remove programs of control panel
- no environmental variables
- no services
- no listed with command prompt

### **SOLUTION:**

Reinstalling will not help. Reinstalling will ask to overwrite previous install as the files are being hidden but **Comodo Endpoint (CE)**.

Please unregister problem pc from CE or whitelist the TG app/folder. You may Uninstall CE from add/remove programs. Reboot pc. Ensure Comodo (normally 3 listed) are gone.

Reinstall TG as needed, overwrite to all. If needed, **backup DB folder to save any previous data.**

Before reloading CE, add a program whitelist/exception for TG or c:timeguardian dir.

Online URL: <http://tkb.amano.com/article.php?id=617>