# Time Guardian did not create a MSSQL db and client software fails to open

247 <u>Frank Mateo</u> Thu, Mar 24, 2011 <u>Time Guardian Pro 3.7 or lower, Time Guardian Series</u> (TG 5.x, TG Plus 2.x, TG Pro 4.x) 1 10166

## AMANO.

## Introduction

The	Time	Guardian	server	install	does	not	create	a	MSS	QL	db	and	the	client	softv	ware	fails	to
pro	vide ac	ecess.																

#### Fix:

- 1. Browse to the Time Guardian db folder and run the mssql.sql script via MSSQL studio or SQL Query Analyzer
- 2. Run the TG\_Default\_inserts.sql scripts towards the TG db
- 3. Create a copy of the applicationContext.xml file in the Time Guardian conf folder then update the 17th line of the file with your db server's IP address or computer name. The line should look like this:

<value>jdbc:jtds:sqlserver://MSSQL\_SERVER\_IP\_OR\_NAME/tg</value>

**Note:** To identify a different MSSQL instance is used than the default:

<value>jdbc:jtds:sqlserver://MSSQL\_SERVER\_IP\_OR\_NAME
tg:instance=MSSQL\_INSTANCE\_NAME

#### Conclusion

Thank you for your time, and have a great day. As always, feel free to submit ideas on topics you want addressed in the Amano Knowledge Base using the comments feature.

Amano Cincinnati, Inc. reserves the right to make equipment changes and improvements which may not be reflected in this article. Portions of this article may have been updated to include the latest hardware or firmware version, if applicable. Amano assumes no liability for errors and/or omissions. If you should find any errors or unclear information, please notify Amano by posting a comment.

Customer Support Information

Call toll-free in the U.S.: 800-253-9836 (outside U.S. call 973-364-0294) or Fax: 973-364-1091 Mailing address: Amano Cincinnati, Inc., 140 Harrison Ave., Roseland, New Jersey 07068 Web site: www.amano.com/time • E-mail: support@amano.com

Online URL: <a href="http://tkb.amano.com/article.php?id=247">http://tkb.amano.com/article.php?id=247</a>