

The FPT-40 is not displaying hours worked

250 [Frank Mateo](#) Thu, Mar 24, 2011 [FPT-40/80 Fingerprint Terminal](#), [Time Guardian Series \(TG 5.x, TG Plus 2.x, TG Pro 4.x\)](#), [Time Guardian Version 4.0 or Lower](#) 1 11042

AMANO.

Introduction

My fpt40 (Finger Print Terminal) is not displaying hours.

Answer:

Please verify your employee's badge and employee number match identically and no leading zeroes are permitted. Terminal Assignment or Terminal Validation must include all valid employees and/or assigned to the clock. You must perform a download to the clock for the current totals in the software to display in the unit upon clocking in or out.

Note: The download can be automated setting up a schedule via the AutoProcess. The AutoProcess service must exist in the computer that has a direct or network connection to the clock. AutoProcess is available in Time Guardian version 5 and up only.

Conclusion

Thank you for your time, and have a great day. As always, feel free to submit ideas on topics you want addressed in the Amano Knowledge Base using the comments feature.

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