

Not able to copy maps from/to multiple FPT-40 clocks / not showing name / not displaying correct hours

270 [Frank Mateo](#) Mon, Jul 25, 2011 [FPT-40/80 Fingerprint Terminal](#), [Time Guardian Series \(TG 5.x, TG Plus 2.x, TG Pro 4.x\)](#), [Time Guardian Version 4.0 or Lower](#) 0 5505

AMANO.

Introduction

Not able to copy maps from/to multiple FPT-40 clocks / not showing name / not displaying correct hours

Symptoms:

- Maps are not copying to a target terminal
- Hours are not displaying or updating on the terminal
- FPT-40 has suddenly started rejecting employees that were able to punch before

Solution:



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Solution:

Employee Number and Badge Number must be identical

Notes: Applies to Time Guardian, Plus, and Pro v4.x(or higher).

Conclusion

Thank you for your time, and have a great day. As always, feel free to submit ideas on topics you want addressed in the Amano Knowledge Base using the comments feature.

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