

# Moving Time Guardian Database

317 [Frank Mateo](#) Fri, Feb 14, 2014 [Time Guardian Pro 3.7 or lower](#), [Time Guardian Series \(TG 5.x, TG Plus 2.x, TG Pro 4.x\)](#) 0 25179



## Introduction

Note: Must use the CD or Installation Files with 9 digit activation or serial number. If you need to download a copy of the CD, you can contact support for a link as long as you have a support contract.

### **To take the database from the old machine, perform the following:**

1. Control Panel , Administrative Tools, Services
2. Stop Apache 6 (or apache 5)
3. Stop ASA License (or sentinel services)
4. Stop Firebird Guardian
5. Copy TG.FDB (or tgpro.fdb/tgplus.fdb) from the Time Guardian DB Folder to a Flash Drive

### **At the new machine, copy the database from the Flash Drive**

1. Control Panel , Administrative Tools, Services
2. Stop Apache 6 (or apache 5)
3. Stop ASA License (or sentinel services)
4. Stop Firebird Guardian
5. Paste TG.FDB (or tgpro.fdb/tgplus.fdb) from the Flash Drive to the Time Guardian DB Folder new computer
6. Start ASA License (or sentinel services)
7. Start Firebird Guardian
8. Start Apache 6

Note: If activating the software fails, check if TCP port 7896 is blocked or internet access is available. Otherwise, use the phone-in activation option.

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## Conclusion

Thank you for your time, and have a great day. As always, feel free to submit ideas on topics you want addressed in the Amano Knowledge Base using the comments feature.

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<b>Customer Support Information</b>	Call toll-free in the U.S.: 800-253-9836 (outside U.S. call 973-364-0294) or Fax: 973-364-1091 Mailing address: Amano Cincinnati, Inc., 140 Harrison Ave., Roseland, New Jersey 07068 Web site: <a href="http://www.amano.com/time">www.amano.com/time</a> • E-mail: <a href="mailto:support@amano.com">support@amano.com</a>
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