

Error: Problem getting data from database

331 [Frank Mateo](#) Wed, Aug 10, 2016 [Time Guardian Version 4.0 or Lower](#) 0 23580

AMANO.

Introduction

The "problem getting data from database" error occurs on a version that is **obsolete** and has been **discontinued**. Amano recommends to purchase Time Guardian version 5 or higher. Please call 800 367 6649 or dc @ amano . com for pricing or more information.

See link - <http://www.amano.com/TimeWeb/ProductPage.cfm?PP=C07>

Support note: See article# 301.

Conclusion

Thank you for your time, and have a great day. As always, feel free to submit ideas on topics you want addressed in the Amano Knowledge Base using the comments feature.

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**Customer
Support
Information**

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