

## Number of users exceeded

335 [Jose Salazar](#) Wed, Aug 10, 2016 [Time Guardian Series](#) 0 2670

**AMANO.**

## Introduction

ERROR:

Number of users exceeded

FIX:

Re-start ASA service and train users to exit properly using FILE - Exit and if web module - Log Off/Log Out on top right corner of page.

If issue reoccurs too often, you can purchase more user licenses.

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## Conclusion

Thank you for your time, and have a great day. As always, feel free to submit ideas on topics you want addressed in the Amano Knowledge Base using the comments feature.

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<b>Customer Support Information</b>	Call toll-free in the U.S.: 800-253-9836 (outside U.S. call 973-364-0294) or Fax: 973-364-1091 Mailing address: Amano Cincinnati, Inc., 140 Harrison Ave., Roseland, New Jersey 07068 Web site: <a href="http://www.amano.com/time">www.amano.com/time</a> • E-mail: <a href="mailto:support@amano.com">support@amano.com</a>
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