

## Error: Please select another location to extract the installer to

365 [Frank Mateo](#) Wed, Sep 21, 2011 [Time Guardian Series](#) 1 8703

**AMANO.**

### Introduction

Receiving error message "please select another location to extract" when installing Time Guadian.

#### Reply:

This error is due to a corrupt file associated with InstallAnywhere located in a Temp folder on the local machine.

To correct the error, clear all files in the local Temp folders:

- C:Temp
- C:WindowsTemp
- C:WINNTTemp
- C:Documents and Settings<username>Local SettingsTemp

If issue persists, try installing on a different machine.

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## Conclusion

Thank you for your time, and have a great day. As always, feel free to submit ideas on topics you want addressed in the Amano Knowledge Base using the comments feature.

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<b>Customer Support Information</b>	Call toll-free in the U.S.: 800-253-9836 (outside U.S. call 973-364-0294) or Fax: 973-364-1091 Mailing address: Amano Cincinnati, Inc., 140 Harrison Ave., Roseland, New Jersey 07068 Web site: <a href="http://www.amano.com/time">www.amano.com/time</a> • E-mail: <a href="mailto:support@amano.com">support@amano.com</a>
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