

Error ID not found

377 [Frank Mateo](#) Wed, Sep 21, 2011 [MTX-15 Terminal](#), [Time Guardian Pro 3.7 or lower](#), [Time Guardian Series \(TG 5.x, TG Plus 2.x, TG Pro 4.x\)](#), [Time Guardian Version 4.0 or Lower](#)
0 5720

AMANO.

Introduction

Error ID not found

Fix:

Perform download.

Download is in the Communications area of the software. If you click downloading or the blue down arrow for newer software versions - this will download employee badge info to the clock.

Note: Employee must be included in terminal validation, validation is assigned to the location's terminal settings.

Conclusion

Thank you for your time, and have a great day. As always, feel free to submit ideas on topics you want addressed in the Amano Knowledge Base using the comments feature.

Amano Cincinnati, Inc. reserves the right to make equipment changes and improvements which may not be reflected in this article. Portions of this article may have been updated to include the latest hardware or firmware version, if applicable. Amano assumes no liability for errors and/or omissions. If you should find any errors or unclear information, please notify Amano by posting a comment.

Customer Support Information	Call toll-free in the U.S.: 800-253-9836 (outside U.S. call 973-364-0294) or Fax: 973-364-1091 Mailing address: Amano Cincinnati, Inc., 140 Harrison Ave., Roseland, New Jersey 07068 Web site: www.amano.com/time • E-mail: support@amano.com
---	---

Online URL: <http://tkb.amano.com/article.php?id=377>