

Error running report. Please close any open report(s).

386 [Luis Ospina](#) Wed, Sep 21, 2011 [Time Guardian Series \(TG 5.x, TG Plus 2.x, TG Pro 4.x\)](#)
0 5945

AMANO.

Introduction

Client gets an error when running a report: "Message: Error running report. Please close any open report(s)."

Report opens up after you click ok or close.

Fix:

Please close any time guardian reports and rerun.

If still errors, full security/share permissions need to be enabled on the Time Guardian server directory to all Time Guardian Windows users since user is being denied access.

Conclusion

Thank you for your time, and have a great day. As always, feel free to submit ideas on topics you want addressed in the Amano Knowledge Base using the comments feature.

Amano Cincinnati, Inc. reserves the right to make equipment changes and improvements which may not be reflected in this article. Portions of this article may have been updated to include the latest hardware or firmware version, if applicable. Amano assumes no liability for errors and/or omissions. If you should find any errors or unclear information, please notify Amano by posting a comment.

| | |
|---|---|
| Customer Support Information | Call toll-free in the U.S.: 800-253-9836 (outside U.S. call 973-364-0294) or Fax: 973-364-1091 Mailing address: Amano Cincinnati, Inc., 140 Harrison Ave., Roseland, New Jersey 07068 Web site: www.amano.com/time • E-mail: support@amano.com |
|---|---|

Online URL: <http://tkb.amano.com/article.php?id=386>