

# F\_Mikey Error

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**AMANO.**

## Introduction

When I try to log into Trutime I get the error f\_mikey error, followed by a succession of other errors.

the f\_mikey.btr in the main apps rutime directory is directly linked with checking a users rights to the Trutime directory and its files.

So when this error is received it is almost always being caused by a lack of rights by the end user trying to log in.

A persons rights to their network are not hard coded, they can be changed. So even if you have been working in Trutime for years. Your rights could have been affected.

Please have your Network Administrator log in using a Domain Administrators Account and try to start Trutime.

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## Conclusion

Thank you for your time, and have a great day. As always, feel free to submit ideas on topics you want addressed in the Amano Knowledge Base using the comments feature.

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### Customer Support Information

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