## Error running reportorg.hibernate.exception.genericjdbcexception: could not execute query

527 <u>Frank Mateo</u> Wed, Aug 10, 2016 <u>Time Guardian Series (TG 5.x, TG Plus 2.x, TG Pro 4.x)</u> 0 7637

## AMANO.

## Introduction

ERROR when running report:
error running report- org.hibernate.exception.genericjdbcexception: could not execute query
FIX:
DB needs to be upgraded, call support at 800 896 7035. You may need a support contract.
Note: This can happen when you upgrade to a new version and did request support to upgrade your db. Basically, a mismatch of the new version versus your old version which your db copy/backup originated from.

## Conclusion

Thank you for your time, and have a great day. As always, feel free to submit ideas on topics you want addressed in the Amano Knowledge Base using the comments feature.

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