

Failed to authenticate client in asa service

554 [Frank Mateo](#) Wed, Aug 10, 2016 [Time Guardian Series](#), [Time Guardian Series \(TG 5.x, TG Plus 2.x, TG Pro 4.x\)](#), [Time Software/Systems](#) 5 23766



Introduction

ERROR: Failed to authenticate client in asa service

EXPLAINED:

Activation issues can happen if you have a TG server and TG client losses connection to TG server. It can also happen if your TG server or your main TG pc has multiple network cards (wifi and wired). It's recommended to disable all network cards except 1 on this main TG machine then activate.

Activation should only be done on your tg server or main tg pc only.

Conclusion

Thank you for your time, and have a great day. As always, feel free to submit ideas on topics you want addressed in the Amano Knowledge Base using the comments feature.

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