

Time Guardian 5.6 crashing with Windows 10 and immediately closes

571 [Frank Mateo](#) Tue, Sep 3, 2019 [Hot Fix](#), [Time Guardian Series](#) 0 8073

AMANO.

Introduction

CAUSES: Antivirus is deleting a necessary driver file during installation. This is a false positive. To avoid, please disable your AV during installs only. *Add exclusion to your AV for c:/timeguardian/bin.*

PREREQUISITE: Version 5.6/5.7 or Pro 4.6/4.7 only

- The software start and in the polling the clock process then fail and close.

SOLUTION:

1. Download zkreg32.zip using the Attachment section below
2. Extract the contents of above to c:/timeguardian/bin directly
3. Run the batch file as administrator

Any issues, please contact 800 896 7035.

Conclusion

Thank you for your time, and have a great day. As always, feel free to submit ideas on topics you want addressed in the Amano Knowledge Base using the comments feature.

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