

## Crash with communication on version 5.7, Windows 10, and MTX15 usb direct

575 [Frank Mateo](#) Thu, Dec 20, 2018 [Hot Fix](#), [Hot Fix](#), [MTX-15 Terminal](#), [Time Guardian Series](#), [Time Guardian Series \(TG 5.x, TG Plus 2.x, TG Pro 4.x\)](#), [Time Software/Systems](#) 0 21238

**AMANO.**

### Introduction

Crash with communication on version 5.7, Windows 10, and MTX15 usb. This may also affect Windows 8 as well. Applies to TG Pro 4.7.

#### **FIX:**

Run Time Guardian with compatibility to Windows 7

This is due to the fact that the MTX15 is an old model with older drivers.

The MTX30 has replaced this model.

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## Conclusion

Thank you for your time, and have a great day. As always, feel free to submit ideas on topics you want addressed in the Amano Knowledge Base using the comments feature.

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