

Wifi, Please insert usb drive error

576 [Frank Mateo](#) Thu, Dec 20, 2018 [MTX-15 Terminal](#), [Time Guardian Series](#), [Time Guardian Series \(TG 5.x, TG Plus 2.x, TG Pro 4.x\)](#) 0 3687

AMANO.

Introduction

PROBLEM:

With the MTX30 Wifi time clock on adding the Wireless password for WIFI the display errors to "Please insert usb drive" when using LOAD PASSWORD

FIX:

Use a usb thumbdrive formatted with Fat32.

NTFS is not compatible.

Conclusion

Thank you for your time, and have a great day. As always, feel free to submit ideas on topics you want addressed in the Amano Knowledge Base using the comments feature.

Amano Cincinnati, Inc. reserves the right to make equipment changes and improvements which may not be reflected in this article. Portions of this article may have been updated to include the latest hardware or firmware version, if applicable. Amano assumes no liability for errors and/or omissions. If you should find any errors or unclear information, please notify Amano by posting a comment.

Customer Support Information	Call toll-free in the U.S.: 800-253-9836 (outside U.S. call 973-364-0294) or Fax: 973-364-1091 Mailing address: Amano Cincinnati, Inc., 140 Harrison Ave., Roseland, New Jersey 07068 Web site: www.amano.com/time • E-mail: support@amano.com
---	---

Online URL: <http://tkb.amano.com/article.php?id=576>