

unable to ping wifi IP on AFR and MTX-30 models

612 [Frank Mateo](#) Thu, Dec 14, 2023 [Time Software/Systems](#) 0 552

AMANO.

Introduction



AFR-200



AFR-100



MTX-30P



MTX-30F

ISSUE:

While your time clock shows wifi CONNECTED and signal is STRONG- you are unable to ping the wifi IP of the unit unless you connect a network cable from the unit to the router

FIX:

Without any network cables connected to your time clock, simply adjust the menu settings and the wifi IP ping will be fixed-

Menu for mtx-30 is m/ok, while AFR is the 6 dots

1. press menu
2. go to comms
3. ethernet
4. set DHCP to ON

NOTE:

menucommsethernetdhcp = This is normally used for wired network but in case of wifi, this has to be on for the wifi to function properly, regardless! However, dhcp can be set to off if needed when using wired

connection but this is not required for models with "cloud server settings".

Conclusion

Thank you for your time, and have a great day. As always, feel free to submit ideas on topics you want addressed in the Amano Knowledge Base using the comments feature.

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