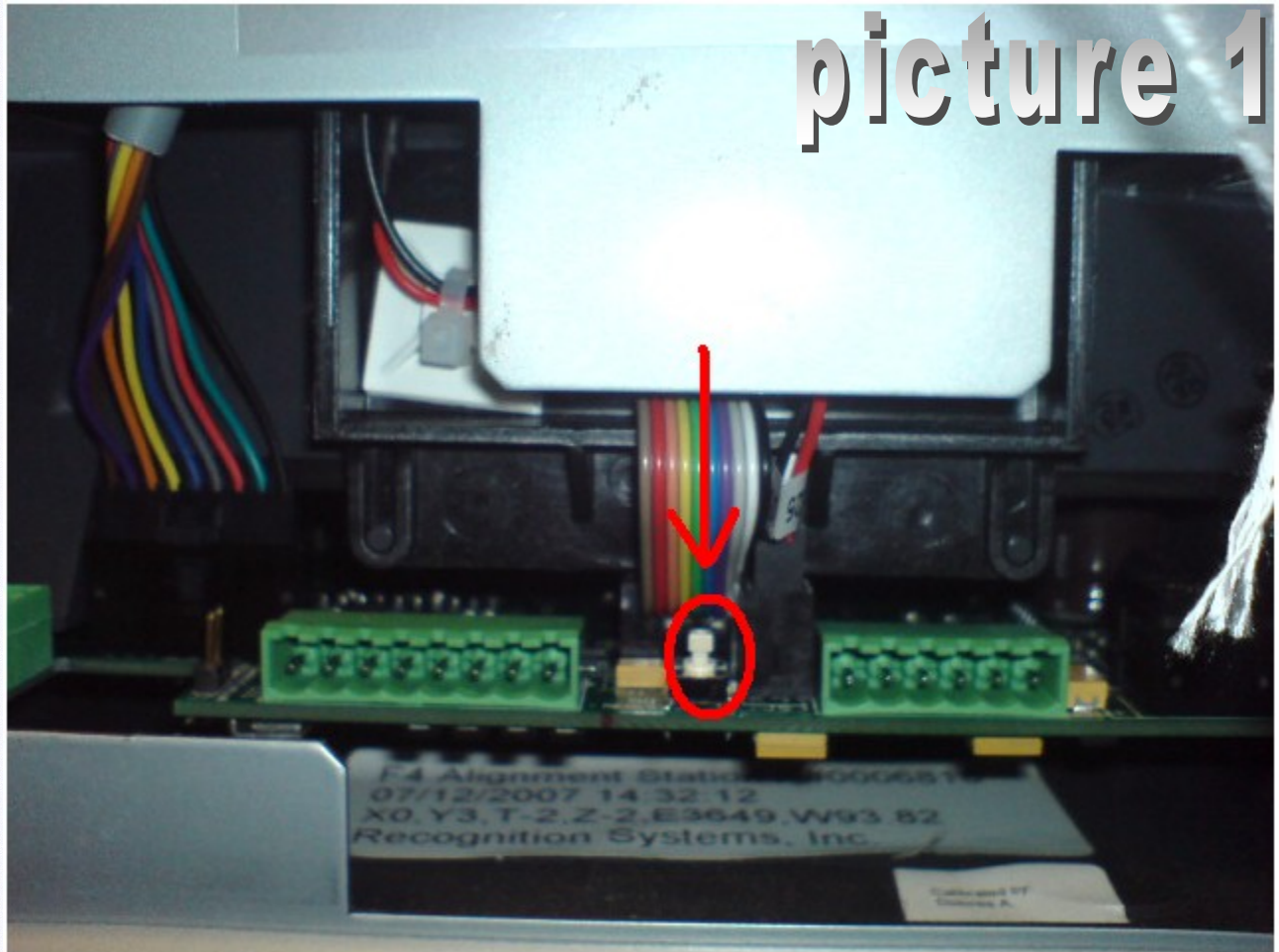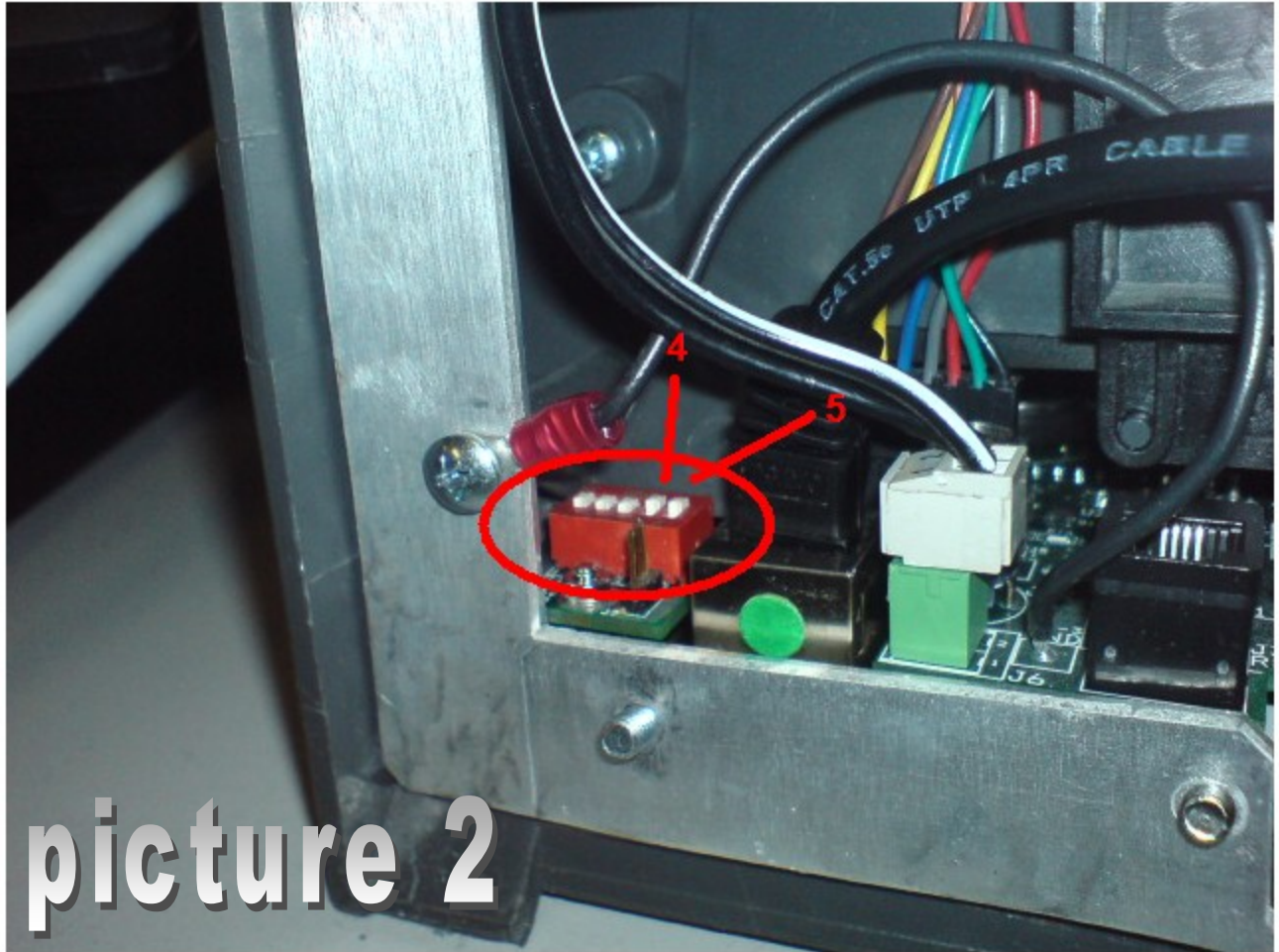![AMANO]

SUBJECT: HARD RESETTING HP

picture 2

1. Check to see which picture above matches to your clock.
2. If you have the 1st picture, then unplug power, hold switch down, and plug power – display will show cold boot, if it asks to erase all, select yes
3. If you have the 2nd picture, then unplug power, move switch 4 & 5 up as shown on the picture, and plug power – same, will show cold boot
4. After cold boot, press clear and enter keys, press 1 for password and enter, press yes on calibrate, press yes on recal, then clear on calibrate
5. Finally set the 4 & 5 dip switches back to off or down position similar to 1,2, & 3 as shown in picture 2

Make sure the hand punch is cleaned with a non-abrasive window cleaner on the plastic above, sides, bottom of where you place your hand.