## **AMANO**®

# **FPT-40 Fingerprint**

**Data Collection Terminal** 

## **Installation and Operation Guide**



#### Thank You....

For purchasing another fine product from Amano Cincinnati, Inc.

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Amano Cincinnati, Inc. reserves the right to make equipment changes and improvements, which may not be reflected in this document. Portions of this document may have been updated to include the latest hardware or firmware version, if applicable.

To ensure safe use of this terminal, be sure to thoroughly read this manual in its entirety before any attempt is made to operate the equipment. After you have finished reading this manual, be sure to store it and in a safe place for further reference.

For more information about Amano's complete line of products, visit our web site at:

#### www.amano.com/time

### **About This Operation Guide**

This Operation Guide covers the following FPT-40 Fingerprint terminal with Amano Part Numbers for use with Amano Time & Attendance software:

- FPT-40/A842 Fingerprint terminal only.
- FPT-40/A843 package with USB 50 ft. CommStik™ cable, 6ft Cat 5 network cable, and Time Guardian software.
- AUS-10065X CommStik 50 ft. cable only.
- EOE-108540 Ethernet 6 ft. Cat 5 cable only.

This Operation Guide covers the FPT-40 Terminals for use with Amano Time & Attendance software for the following versions; Time Guardian v5.0, Time Guardian Plus v2.0, and Time Guardian Pro v4.0.

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### **Basic Installation for Time Guardian FPT-40/A843 Package**



Connect the FPT-40 terminal using direct connection with included USB cable to host PC, or Ethernet cable for network connection. Plug the in the AC adapter to the FPT-40 and AC outlet and the FPT-40 terminal will power up.



All employees must be enrolled at the FPT-40 terminal with fingerprint and/or PIN password for identification and validation. This employee information will be synchronized with Time Guardian by performing polling and downloading commands from the Time Guardian software. This action is necessary to save the biometric fingerprint templates for newly enrolled employees in the Time & Attendance database while sending time, Daylight Saving Time settings, hours worked for the current payperiod, and employee assignments to the FPT-40 terminal.

**Step 2** – Install the Time Guardian Software on the host PC. The installation should start automatically, but if it stalls, click on Start, Select Run, and Type D:\setup.exe



**Step 3** – Perform <u>software activation</u> by entering the Serial Number when requested after the initial software installation and complete on-line registration for Time Guardian.

Note: QuickBooks® integration is available, but it needs to be setup in Time Guardian.
Also, QuickBooks must be installed on the same host computer and running for full

synchronization.



**Step 4** – Perform Wizard Setup by completing the Steps 1 - 9 and end Time Guardian installation by pressing Wizard Complete



button.



integration and synchronization will occur with employee transfer from Time Guardian when the FPT-40 terminal is polled. The hours worked will be retained at the FPT-40 terminal from the date of the last download for up to 14 days. When the FPT-40 is downloaded to from Time Guardian, the terminal display will show

**Downloading....**, followed by **Working...**, and finish with **Restarting....** The terminal will power off then back on to refresh with the options just downloaded to it.



**Note:** Other installations, i.e. with FPT40 terminal, with Time Guardian Plus, or with Time Guardian Pro may be slightly different. This procedure of connecting the FPT-40 terminal utilizes examples with Time Guardian software.

## **Chapter 1: FPT-40 Installation**

#### Introduction

The FPT-40 Fingerprint terminal provides a sophisticated fingerprint recognition and data collection terminal for use directly with the Amano Time & Attendance software to provide a complete PC-based time and attendance solution for small business. Fingerprint recognition is considered to be one of the good forms of biometric security because of its accuracy, affordability, and ease-of-use.

The FPT-40 Fingerprint terminal with Amano Time & Attendance software provides a system that automatically calculates and accumulates hours worked based on a company's payroll policies. This system separates the hours worked into regular and overtime pay categories and displays them at the terminal (see Normal Punch IN/OUT Display on page 1-10).

The Amano Time & Attendance software also offers many sophisticated features to simplify payroll preparation, such as: Lock Out, Revision, Red Print with Grace Zones, Flexible Rounding Rules, Unpaid and Paid Breaks, and Time Card Reports, to name a few. In addition, easy-to-read management reports are available in hours or dollars to provide accurate and timely labor information.

See Chapter 3 for details on setting up the Amano Time & Attendance software on the host PC to communicate with the Fingerprint terminal.

In order to use fingerprint recognition, a user must enroll their fingerprint in the fingerprint template database. The FPT-40 Fingerprint terminal will record the user's fingerprint template, encrypt it, and store the data. When a user presents their finger for verification, a new template is captured and compared to the pre-enrolled fingerprint in the database. If there is a match, the user will be accepted by the FPT-40 Fingerprint terminal.

One of the main benefits of this system is that it eliminates fraudulent punches ("Buddy Punching"), while providing a comprehensive and secure method when coupled with the Time & Attendance software to accurately account for employee labor costs.

The FPT-40 Fingerprint terminal also provides re-punch protection at the terminal when the "ReCheck Min" feature is set. Multiple punches within the setting time frame will be verified but not recorded at the terminal in flash memory (see Log Options Menu).

## **Unpacking Your FPT-40 Terminal**

In addition to this guide, your FPT-40 terminal package should include the following:

- Fingerprint Data Collection Terminal
- AC Adapter
- USB-to-serial connector (RJ-11) with 50ft cable
- 6 foot Ethernet cable
- Terminal mounting plate and hardware
- Time Guardian/FPT-40 Quick-Start Guide (A843 package only)
- Time Guardian CD (A843 package only)
- Spare sensor lens/prism (see Replacing Optical Sensor Lens).
   Locate this item and store in a safe place for possible future use!! DO NOT DISCARD.

### **Understanding the FPT-40 Terminal Front Panel**

The front panel of the FPT-40 Fingerprint terminal (see **Figure 1-1**) contains the following controls:

LEDs: During normal standby operation (power on), the Green
 LED will flash once per second, and stay on momentarily when a user successfully verifies. If a user fails to verify, the Red LED will momentarily stay on.

**Note:** If the fingerprint reader does not follow the standard LED operational parameters, please consult support.

- Speaker: Provides audible voice verification of operations, i.e.,
  "Thank you", "Incorrect Password", "Access Denied", "Invalid Id",
  "Please try again", etc. See Advanced Options on page 2-39 for
  voice control.
- LCD Screen: Displays time, date, day, and operational information.
- **Fingerprint Sensor:** Enrolls (creates) template and verifies fingerprint.
- Keypad: Used to input User ID, password, and perform menu operation with the following keys:
  - ESC to perform exit, cancel, ignore when using the Menus.
  - MENU to access Menu structure.
  - OK to confirm and/or save selection.

- o power ON/OFF button.
- — ▼ or ▲ to scroll down or up for menu operations.

**Note:** Press the Power ON/OFF **()** button to turn off the terminal.

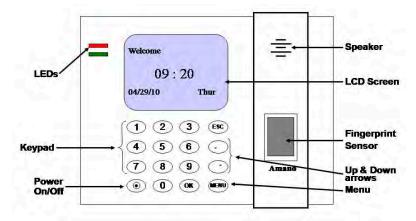


Figure 1-1 FPT-40 Fingerprint Terminal Front View

### **Before Installing FPT-40 Fingerprint Terminal**

- Before installation, please make sure the unit is not connected to power. <u>Connect the power to the unit as the last step</u>.
- The recommended proper height to mount the device is 55 60 " (1.4 – 1.5 meters).
- Use only the AC adapter provided. Use of another AC adapter may damage the unit and void the warranty.
- Before connecting the device, please read and follow the installation instructions. Failure to do so could cause equipment failure; Amano is not responsible for any damages.
- Please use the enclosed cable [either 6ft Ethernet, or 50 ft USB-to-Serial cable to connect the FPT-40 Fingerprint terminal. If longer serial cables for direct connect are required please consult Amano.

## **Wall Mounting**

- Warning! Before selecting a mounting location for your FPT-40 Fingerprint terminal, you must consider the following:
- The mounting surface and hardware must be able to support the unit's weight, 1.35 lbs. (0.61 kg).
- The area must be within the specified operating temperature & humidity range (see Error! Reference source not found. on page Error! Bookmark not defined.).
- The FPT-40 Fingerprint terminal should be mounted in an environment that avoids the conditions pictured in the following figure:



- Close proximity to a wall outlet (≤ 6 ft), and a wall that can accommodate signal and/or power conduits.
- If using Ethernet, close proximity to an Ethernet connection (≤ 6 ft).

#### Amano recommends the following wall mounting procedure:

1. Loosen and remove the four (4) back plate retaining screws to remove the back plate as shown (see **Figure 1-2**). Set the FPT-40 terminal face up on a flat surface.

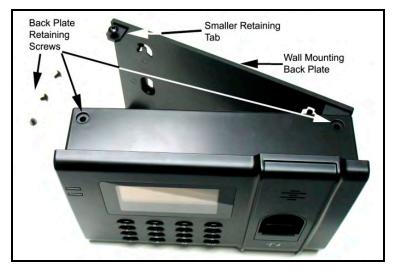


Figure 1-2 Back Plate For Wall Mounting

Using the back plate as a template, mark the location of the upper mounting holes on the wall. Mark a vertical line on the wall as a guide to align the lower mounting holes.

**Note:** Pay attention to the orientation. The back plate should only be mounted one-way as it is keyed to fit into the back of the fingerprint reader.

- 3. Install a screw or anchor at the mark and hang the back plate from the top-mounting holes. Level the back plate by centering the vertical line in the bottom holes.
- Mark the location of the bottom holes.
- 5. Install the screws or anchors for the bottom-mounting holes and secure the back plate to the wall.
- 6. Insert the back of the fingerprint reader onto the four (4) retaining tabs. The tabs are keyed to accept the fingerprint reader only one way! Secure the reader to the tabs by inserting and tightening the 4 retaining screws.
- Your fingerprint reader is now mounted to the wall and ready to connect the data and power lines. After wall mounting, remove the dustproof film on the sensor window. Proceed to the next section, Communication Connections.

#### **Communication Connections**

A connection between your Host PC with the Time & Attendance software and the FPT-40 terminal(s) is/are based upon your setup.

#### **Serial Connection (Direct Connect)**

You should use the Amano CommStik™ [part number AUS-10035x] (50 foot RJ-11 to USB) Communications Cable (included) to interface with the host PC and Time & Attendance software.

RS-485 communications can be used for systems requiring up to 31 terminals. You will require the following accessories for <u>each additional</u> RS-485 terminal:

- AMX-206950: Communications Cable 10', 6 conductor RJ-11
- AMX-206700: Junction Box

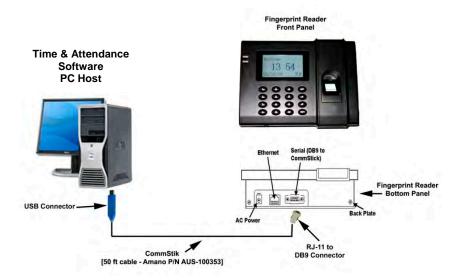


Figure 1-3 Serial Direct Connection with CommStik

**Note:** If the distance between the terminal and the host PC is more than 50 feet, two junction boxes will be required.

The connections between the host PC and multiple serial terminals for this application are as follows:

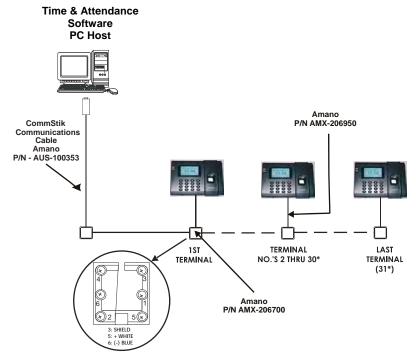


Figure 1-4 Multiple Direct Connect Serial Terminals

- \* The maximum number of terminals is dependent upon the distance and the quality of cabling used. It is recommended that Belden Low Voltage Computer Cable, P/N 9841 or equivalent, be used to connect the junction boxes for this application.
- Warning! Please note that terminal #3 (used for the RS-485 cable Shield) is disconnected from the internal RJ-11 receptacle of the junction box. This is deliberate; the shield connection is NOT fed through to the Terminal.

#### **Ethernet Connection (Network)**

Networked terminals can be connected to a standard 10Base-T or 100BaseTX computer network. In addition, each networked terminal can have a group of up to 29 serial terminals connected via RS-485.



Figure 1-5 Networked Terminal(s)

**Note:** The serial connections for the RS-485 branch network are the same as for the RS-485 wiring described previously.

## FPT-40 Startup Welcome Screen (Power On)

Once the terminal is wall mounted and the communication connections have been made, connect the terminal to AC power (see **Figure 1-6**) and power on to setup and enroll users.

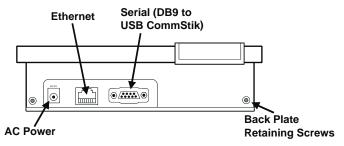


Figure 1-6 FPT-40 Fingerprint Terminal Bottom View

#### To start-up perform the following:

 Ensure the AC Power Adapter is connected to the FPT-40 terminal and plugged into an outlet. Press the power 

 button. The FPT-40 terminal will display the splash screen, perform a diagnostic check, and then display the Welcome screen (see figure).



Figure 1-7 Welcome Screen

Note: The time and date can be set with the terminal keypad, or downloaded to the terminal from the host PC utilizing the Time & Attendance software. The information such as date, time, daylight saving time (DST), finger templates, and hours worked sent from the Time & Attendance software will have precedence over existing similar information. That is to say the Time & Attendance software will act as the master.

- Upon power up, the Green LED indicator will blink once every second to signify the terminal is operating properly. The FPT-40 terminal should now be ready to enroll users.
- All normal time and attendance functions (validation for punch in/out) must be performed from the "Welcome" screen.

- Press the power On/Off button to shutdown the FPT-40
   Fingerprint terminal and display "halting system....Shutdown 2 secs, 1sec". The FPT-40 terminal will retain all templates and transactions while the power is off. See Power Management Menu on page 2-40 for additional information on configuring the terminal for auto-sleep and wake up functions.
- If necessary additional diagnostic tests can be performed to confirm the unit is performing properly (see Running Diagnostics on page 4-1).

#### **Normal Punch IN/OUT Display**

The system is ready to use after the FPT-40 terminal and the host PC with the Time & Attendance software are connected and setup. Upon recognition at the terminal, the terminal will first briefly display his/hers name [first 8 characters of the first and last name combined], followed by the User ID and validation status (see figure).



Figure 1-8 Validation Screen

Next, the terminal will display the "As of" date followed by the current pay period hours worked for the user that just punched in (see figure for example).

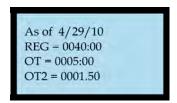


Figure 1-9 Hours Worked for Pay Period

**Note:** The current pay period information is transferred from the Time & Attendance software to the terminal during a download and can be retained at the terminal for up to 14 days between downloads

## **Chapter 2: FPT-40 Operation**

### Daily FPT-40 Use

The following "Daily Use" sections assume the FPT-40 Fingerprint terminal has been setup with enrolled users and system options have been defined. Please see Enrolling Users on page 2-4 and the other sections for enrollment details, etc.

#### Punching with a Fingerprint (FP)

1. From the Welcome screen place your enrolled finger in the sensor window (see figure).



Figure 2-1 Punching Using Biometrics

**Note:** If your primary finger is damaged [i.e., cut], please use an enrolled backup finger or a password to ensure a successful punch.

2. Follow the on screen prompt, "FP Verify...Remove Finger" (see figure).



Figure 2-2 Fingerprint (FP) Verify

3. Upon verification, the Green LED will momentarily stay on, the screen will briefly display your Name, User ID, and the confirmation "Verified." (see figure) with the voice prompt "Thank you", followed by the momentary display of your hours worked (see Figure 1-9) for the active pay period.



Figure 2-3 Validation Screen

**Note:** The name, assignments, and current pay period information are downloaded from Time & Attendance software to the FPT-40.

**Note:** An invalid finger entry will flash the error message, "Please Try Agn.", with the same voice prompt. The **Red LED** will momentarily stay on.

**Note:** When ReCheck Min is set, if an employee punches more than once within the time setting [usually 1 – 2 mins.], the voice prompt will be "Punch accepted...thank you" and no pay period hours will be displayed (see Log Options Menu).

#### **Punching with a Password (Pwd)**

1. From the Welcome screen enter your User ID using the keypad and press **OK** to confirm ID (see figure).



Figure 2-4 Enter User ID

2. Input your password to affirm (see figure).



Figure 2-5 Input Password

Note: An invalid password entry will flash the error message, "Error Pwd.", and the voice prompt, "Incorrect password". The Red LED will stay on until the correct password is entered or the password entry times out and the terminal returns to the Welcome screen.

**Note:** The user will be prompted to "*Place Finger*" if they do not have a password.

3. Upon verification, the screen will display your Name, User ID, and the confirmation "Verified." with the voice prompt "Thank you".

Next, the display will momentarily show the "As of" date followed by the current pay period hours worked for the user that just punched in (see figure for example).

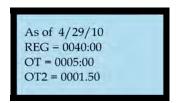


Figure 2-6 Hours Worked for Pay Period

**Note:** When ReCheck Min is set, if an employee punches more than once within the time setting [usually 1 – 2 mins.], the voice prompt will be "Punch accepted...thank you" and no pay period hours will be displayed (see Log Options Menu).

#### Punching with a Fingerprint (FP) and Password (Pwd)

- 1. From the Welcome screen either place your finger on the sensor <u>Of</u> enter your assigned User ID using the keypad.
- Follow the on screen prompt to remove finger (see figure) <u>Or</u> input your password.



Figure 2-7 Remove Finger

 Upon verification, the screen will display your Name, User ID, and the confirmation "Verified." with the voice prompt "Thank you" followed by the momentary display of your hours worked for the active pay period.

Note:

The advantage of being enrolled as a user with a fingerprint template and password is that you can use either method to punch. This provides an automatic backup should you encounter any problems with fingerprint validation. Therefore, the first method used and accepted is the only method you need to validate a punch.

## **Enrolling Users at the FPT-40 Terminal**

After installing the FPT-40 Fingerprint terminal and powering on, you may begin enrolling users. If this is the first enrollment in a new or empty system, everyone will be able to enroll. However, if there are any users with privileges already setup in the system, you will have to be enrolled by a user with privileges. The FPT-40 fingerprint reader provides the following three methods for enrollment; fingerprint, password, or fingerprint and password [in this instance the 1<sup>st</sup> method submitted and accepted is used].

 Caution! Use care when enrolling users at the terminal as the ESC button can alter the entry fuctions during some operations.

#### Introduction

#### User Identification/Verification

This is the process of comparing a user's finger against the stored map, and/or verifying a user from a stored password number (5 digit max). After performing the verification process the system will indicate success or failure while also storing all verified punches for transfer to the Time & Attendnace software.

#### **Threshold**

The threshold is a predefined number, often controlled by the administrator, which establishes the degree of correlation necessary for a sucessful match. If the score from the template comparison exceeds the threshold, the templates are considered a match. The threshold establishes a balance between False Acceptance Rate (FAR) and False Rejection Rate (FRR). FAR indicates the probability that a biometric system will incorrectly identify an individual or will fail to reject an imposter.

You can set the threshold for all users. For a user who has a difficult fingerprint verification, it is recommended to use ID & fingerprint verification (match one-to-one). Raising the threshold increases security, while lowering it increases the passing ratio. The correct balance can be vital. For example, a user whose finger is worn or injured should have a reduced threshold.

The FAR and FRR values affect each other. As FAR is increased, FRR should be decreased. The default one-to-many threshold is 35, while the 1:1 matching default threshold is 15 (see the following table).

FRR	FAR	One-to-Many	One-to-One
High	Low	45	25
Middle	Middle	35	15
Low	High	25	10

Table 2-1 Recommended Threshold Level Settings

#### Priviledge (Status) Levels

The status levels define the ability of a user to perform specified administrator and other tasks including the ability to view, edit, add, and renew specified information categories. Four status levels can be assigned at the FPT-40 terminal or from the Time & Attendance software, and modified as required. These four (4) levels (see Defining Privileges with Enrolling Admin Option on page 2-28) are:

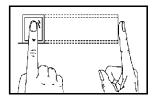
- <u>User</u> person whose identity must be verified to punch and have their attendance recorded in the Time & Attendance software.
   Cannot perform any enroller, supervisor, and administrator functions.
- <u>Enroller</u> person who is authorized to enroll users or delete them from the FPT-40 Fingerprint terminal.
- <u>Supervisor</u> person who can perform all operations, except set advanced options and enroll a user with Admin priviledges.
- Administrator person who has access to all functions, including system setup. (see procedure for clearing).

### **Proper Finger Placement**

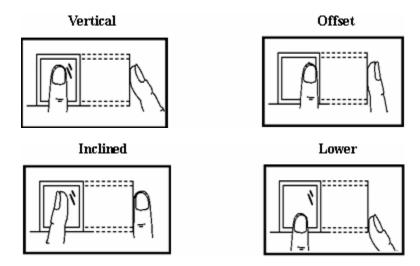
Make sure the fingerprint image captured contains the core part of desired finger, because a fingerprint is the impression of the friction ridges of all or any part of the finger. Also when enrolling a finger, use a slightly adjusted angle for each finger press, i.e, one to the center, one inclined slightly to the left, and a third inclined slightly to the right. If these techniques are followed; the success rate should increase dramatically.

#### The correct way to place a finger on the sensor is:

• Place the finger flat on the center of the sensor surface (see figure for front and side view).



#### The wrong ways to place a finger on the sensor are:



The following hints are provided as suggestions to help obtain a good fingerprint enrollment.

Table 2-2 Fingerprint Enrollment Hints

Problem	Suggested Solution
Fingerprint is too dry or dirty.	Wipe finger, and/or moisten.
Not enough pressure.	Place finger firmly and flat on the sensor.
How to select finger?	Use the finger alongside your thumb. Select fingers that are not worn or injured. If the fingers are small, use the thumb.
Finger placement?	Place at least 2/3 of the finger firmly on the sensor. Do not touch the finger too fast and do not move the finger on the sensor until prompted.
Finger pattern change?	Re-enroll your finger if your fingerprint changes as a result of an injury, etc.
Other reasons	Use password registration as an alternative for people with poor quality fingerprints. Also, the threshold setting can be reduced.

Enrollment is the procedure to associate a User ID with a fingerprint by scanning a user's finger three (3) times to create a template (see figure).

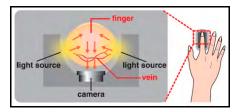


Figure 2-8 Finger Template Creation

**Note:** Enrolling <u>more than two (2)</u> fingers per user might adversely effect the amount of user templates that can be stored in the fingerprint reader.

#### How to Enroll a User with a Fingerprint

The following procedure details how to enroll a new user with a fingerprint template. It is suggested to enroll 2 fingers so the employee has a backup finger when needed, i.e., bandaid or finger injury.

#### To enroll a fingerprint at the FPT-40 terminal:

1. Press the **Menu** button to display the main menu (see figure), or display "Admin Affirm 1" and login with privileges.



Figure 2-9 Main Menu

2. Press **OK** to display the User Manage menu (see figure)



Figure 2-10 User Manage Menu



Figure 2-11 Enroll User Menu

4. Press **OK** and Enroll FP New Enroll? will appear (see **Figure 2-12**).



Figure 2-12 New Enroll FP Screen

**Note:** If this is the first User ID the display will show "New Enroll User ID 00001". Pressing **ESC** at this step will place the terminal into the Backup Enroll mode (see How to Enroll Multiple Fingers for a User on page 2-21).

 Press **OK** to begin enrollment, and New Enroll User ID will appear to accept/enter the User ID (see figure). Enter the User ID using the keypad and/or the ▼ or ▲ buttons. Press **ESC** to exit and return to the Enroll User menu.



Figure 2-13 New Enroll User ID Screen

**Note:** The default User ID is 5 digits, so any number less than 5 digits will have zeros in front of it, i.e., if the number is 2, 00002 will be displayed. The User ID will auto-sequence each new User ID + 1 digit. [the range is 00001 to 65534].

6. Press **OK** to proceed and display "New Enroll Place Finger..." (see figure). Follow the on screen prompts for a total of 3 finger presses to complete the process, or press **ESC** to exit to the Enroll User menu.



Figure 2-14 Place Finger 1st Pass

**Note:** The system may prompt you with voice and on screen warnings if errors in the FP enrollment process occur. For example, if that ID already has the same finger enrolled, the voice prompt will say "Duplicate Finger" while the screen will display "FP Enrolled Alrd" [for fingerprint enrolled already].

**Note:** The system <u>will not</u> allow duplicate enrollment of the same finger for the same or different User IDs. You must enroll a different finger.

7. After the 3<sup>rd</sup> successful finger press, the display will show the User ID followed by " – **0**" (see figure) to indicate that one (1) finger template exists for this ID.



Figure 2-15 Save User ID with FP Template

8. Press **OK** to save the finger template, and the system will prompt to continue for another user enrollment (see figure).

Note: At this time if you press ESC you will exit New FP enrollment and enter the Backup Enroll mode. This mode can be used to create more than one (1) finger template for a User ID. A backup finger is recommended as an alternate identification resource.



Figure 2-16 Continue FP Enrollment

 Press OK to continue. Enter the next User ID using the keypad and/or the ▼ or ▲ buttons and press OK to accept the User ID. [go back to Step 6 to continue with FP enrollment]. Press ESC to end FP Enrollment and return to the Enroll User menu.

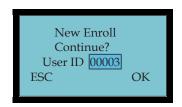


Figure 2-17 Continue FP Enrollment with User ID

Note:

If no keypad entries are made within a minute at any time during the enrollment process, the terminal will beep two (2) times and return back to the Welcome screen (see **Figure 1-7**).

#### How to Enroll a User with a Password

#### To enroll at the FPT-40 terminal with a password:

1. Press the **Menu** button to display the main menu (see figure), or display "*Admin Affirm 1*" and login with privileges.



Figure 2-18 Menu Screen

2. Press **OK** to display the User Manage menu (see figure).



Figure 2-19 User Manage Menu

Press OK to display the Enroll User menu and select Enroll Pwd (see Figure 2-20).



Figure 2-20 Enroll User Menu

4. Press **OK** and Enroll Pwd New Enroll? will appear (see **Figure 2-21**).

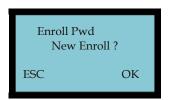


Figure 2-21 New Enroll Pwd Screen

 Press OK to begin Enrollment, and the New Enroll User ID will appear to accept/enter the User ID (see figure). Use the keypad and/or the ▼ or ▲ buttons to enter the User ID. Press ESC to exit and return to Enroll User menu.



Figure 2-22 New Enroll Enter User ID Screen

6. Press **OK** to proceed with New Enroll for password, and input the password [the range is 1 to 65534] using the keypad (see figure). Press **OK** to enter the password if less than 5 digits. Press **ESC** to exit and return to the Enroll User menu.

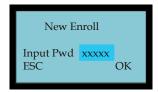


Figure 2-23 New Enroll Input Pasword

7. Repeat the password entry to affirm (see figure).

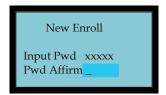


Figure 2-24 Affirm Password

8. Press **OK** to save password for the User ID. After password entry, the User ID will have a "**dash P**" to indicate that a password has been created (see figure).



Figure 2-25 Save Password for User ID

 Press **OK** to continue entering a password for the next User ID (see figure), or press **ESC** to change the password. See How to Change a User Password with Backup Enroll on page 2-14 for more details on changing a password.



Figure 2-26 New Enroll Continue?

10. Use the keypad and/or the ▼ or ▲ buttons to select the next User ID for password entry, and press OK to continue (see figure). Press ESC to abort and return to the Enroll User menu.



Figure 2-27 Continue with Next User ID

11. Input the password using the keypad [press **OK** if less than 5 digits], and repeat the password entry to affirm. Press **ESC** to abort password entry and return to the Enroll User menu.

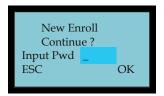


Figure 2-28 Input Password with Next User ID

12. Go back to Step 8 to continue the process for the next user. Press **ESC** to end enrollment and return to the Enroll User menu.

### How to Change a User Password with Backup Enroll

The following procedure details how to change an existing user password. The FP & Pwd Enroll procedure could also be used to change the password, but you will have to enroll another finger to get password access. Therefore, the following is recommended as the easiest method for changing a password.

#### To change a user's password at the FPT-40 terminal:

1. Press the **Menu** button to display the main menu (see figure), or display "Admin Affirm 1" and login with privileges.



Figure 2-29 Menu Screen

2. Press **OK** to display the User Manage menu (see figure).



Figure 2-30 User Manage Menu

3. Press **OK** to display the Enroll User menu and select Enroll Pwd (see **Figure 2-31**).



Figure 2-31 Enroll User Menu

4. Press **OK** and Enroll Pwd New Enroll? will appear (see **Figure 2-32**).



Figure 2-32 Enroll Pwd New Enroll Screen

 Press ESC to change the password and Chg Password User ID will appear to accept/enter the User ID (see figure). Use the keypad and/or the ▼ or ▲ buttons to select the desired User ID. Press ESC to exit and return to the Enroll User menu.

**Note:** If an unknown User ID is entered, the warning "*No Enroll!*" will appear.

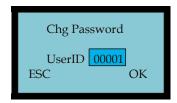


Figure 2-33 Change Password Select User ID

6. Press **OK** to input the replacement password [the range is 1 to 65534] using the keypad. Press **ESC** to abort changing the password and return to the Enroll User menu.

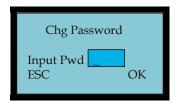


Figure 2-34 Change Password - Input Pwd

7. Repeat the password entry to affirm (see figure).



Figure 2-35 Change Password - Affirm

8. Press **OK** to save the changed password. The User ID will have a "-**P**" after it to indicate a password has been created (see figure).



Figure 2-36 Change Password - Save

 Press **OK** to continue changing passwords for other Users (see figure), or press **ESC** to exit changing passwords and go to "New Enroll" (see How to Enroll a User with a Password on page 2-11.



Figure 2-37 Continue with Next User ID

10. Use the keypad and/or the ▼ or ▲ buttons to select the next User ID for password change (see figure), and press OK to input the new password. Press ESC to return to the Enroll User menu.



Figure 2-38 New Enroll Input Pwd

11. Input the new password and affirm. See Step 8 to continue the process, or press **ESC** to exit and return to the Enroll User menu.



Figure 2-39 Save Change Password

#### How to Enroll a User with Fingerprint and Password

The following procedure details how to enroll a new user using both a fingerprint and a password. When this procedure is used, the user only has to validate with either a fingerprint or a password. The user does not have to use both the fingerprint and password to validate an in/out punch for time recording.

#### To enroll at the FPT-40 terminal with a FP & Pwd:

 Press the **Menu** button to display the main menu (see figure), or display "Admin Affirm 1" and login with privileges.



Figure 2-40 Menu Screen

2. Press **OK** to display the User Manage menu (see figure)



Figure 2-41 User Manage Menu

3. Press **OK** to display the Enroll User menu and select FP & Pwd (see **Figure 2-42**).



Figure 2-42 Enroll User Menu

4. Press **OK** and FP & Pwd New Enroll? will appear (see Figure 2-43).



Figure 2-43 New Enroll FP & Pwd Screen

5. Press **OK** to enter a User ID (see figure). Enter the User ID using the keypad and/or the ▼ or ▲ buttons. Press **ESC** to exit to Backup Enroll (see How to Change a User Password on page 2-14).



Figure 2-44 New Enroll User ID Screen

6. Press **OK** to continue with New Enrollment for finger template and display the New Enroll Place Finger... (see figure). Follow the on screen prompts for a total of 3 finger presses to complete the process. <u>Wait</u> for the screen to prompt you each time to place your finger!

**Note:** Pressing **ESC** at this step will bypass finger enrollment and move to New Enroll for password input.



Figure 2-45 Create Fingerprint Template

7. Next, input the password (see figure) using the keypad. If less than 5 digits, press **OK** to enter. Press **ESC** to exit password entry and save just the fingerprint.



Figure 2-46 New Enroll Input Pasword

Repeat the password entry to affirm, and display the User ID with a "-0P" (see Figure 2-48) to indicate that this User has 1 finger template ("0") and a password ("P")



Figure 2-47 Affirm New Password

9. Press **OK** to save the finger template & password (see figure) and display New Enroll Continue?



Figure 2-48 Save Password for User ID

 Press **OK** to Continue (see figure) with FP & Pwd enrollment, or press **ESC** to move to Backup Enroll Continue? to change finger template and password for a User ID.



Figure 2-49 New Enroll Continue?

11. Press **OK** to enter the next User ID (see figure) for a finger template and password. See Step 6 to continue the process to enroll the next user. Press **ESC** to display Input Pwd screen to enter a password.



Figure 2-50 Continue with Next User ID

## How to Enroll Multiple Fingers for a User

The following procedure details how to enroll multiple fingerprint templates for a single user. When this procedure is used, the user now has an alternate finger to use as a backup. Two separate fingers per user are recommended to be enrolled for backup, but enrolling more than two fingers per user will reduce the amount of users that can be stored in the reader.

There are two different scenarios for enrolling multiple fingers for the same user. The first scenario is to add an additional finger template for an exisiting enrolled user. The second scenario is to enroll more than 1 finger for a user during initial FP enrollment at the terminal.

## To enroll a backup finger for a User ID <u>already enrolled</u>:

 Press the **Menu** button to display the main menu (see figure), or display "Admin Affirm 1" and login with privileges.



Figure 2-51 Menu Screen

2. Press **OK** to display the User Manage menu (see figure).



Figure 2-52 User Manage Menu

Press OK to display the Enroll User menu and select Enroll FP (see Figure 2-53).



Figure 2-53 Enroll User Menu

4. Press **OK** and Enroll FP New Enroll? will appear (see **Figure 2-54**).



Figure 2-54 Enroll FP Screen

5. Press ESC to exit New Enroll and initiate Backup Enroll. The lowest numeric User ID will be shown first, and the User IDs will be listed in ascending numeric order. Use the keypad and/or the ▼ or ▲ buttons to enter/select the User ID you want to add a finger template to.

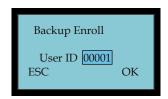


Figure 2-55 Backup Enroll User ID Screen

6. With the desired User ID selected, press **OK** to add another finger template (see figure), and the User ID will indicate that an additional template is being added by the dash number after the User ID [i.e., 00010 – 1 means user ID # 10 has 2 templates] (see figure).



Figure 2-56 Backup Finger Enrollment - Place Finger 1st Pass

**Note:** The system may prompt you with voice and on screen warnings if errors in the enrollment process occur. For example, if that ID already has the same finger enrolled, the voice prompt will say "Duplicate Finger" while the screen will display "FP Enrolled Alrd".

**Note:** The system <u>will not</u> allow duplicate enrollment of the same finger. You must enroll a different finger.

7. Follow the on screen prompts for a total of 3 finger presses to add the finger template, or press ESC to return to the Enroll User menu. Press OK to save the 2<sup>nd</sup> finger template which is indicated by the 5-digit User ID followed by a "dash 1" (see figure).



Figure 2-57 Backup Enroll User ID

8. Press **OK**, to continue with Backup Enrollment (see figure), or press **ESC** to discontinue the Backup Enrollment process and return to the Enroll User menu.



Figure 2-58 Backup Enroll Continue

9. The current numeric User ID will be shown first, and the User IDs will be listed in ascending numeric order. Use the keypad and/or the ▼ or ▲ buttons to enter/select the User ID you want to add a finger template to, and press OK. See Step 6 to continue with the backup enrollment process. Press ESC to abort the process and return back to the Enroll User menu.

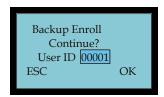


Figure 2-59 Backup Enroll Continue with User ID

## To enroll multiple fingers for a User during initial enrollment:

 Press the **Menu** button to display the main menu (see figure), or display "Admin Affirm 1" and login with privileges.



Figure 2-60 Menu Screen

2. Press **OK** to display the User Manage menu (see figure)



Figure 2-61 User Manage Menu

3. Press **OK** to display the Enroll User menu and select Enroll FP (see **Figure 2-62**).



Figure 2-62 Enroll User Menu

4. Press **OK** and Enroll FP New Enroll? will appear (see **Figure 2-63**).



Figure 2-63 New Enroll FP Screen

 Press OK to begin new enrollment, and New Enroll User ID will appear to enter the User ID (see figure) using the keypad and/or the ▼ or ▲ buttons. Press ESC to exit and return to the Enroll User menu.



Figure 2-64 New Enroll User ID Screen

6. Press **OK** to proceed with the selected User ID and display New Enroll Place Finger... (see figure). Follow the on screen prompts for a total of 3 finger presses to complete the process, or press **ESC** to exit and return to the Enroll User menu.



Figure 2-65 New Enroll - Place Finger 1st Pass

**Note:** The FPT-40 Fingerprint terminal <u>will not</u> allow duplicate finger enrollment for the same or even different User IDs. You must enroll a different finger.

7. After the 3<sup>rd</sup> successful finger press, the display will show the 5-digit User ID followed by "- 0" (see figure) to indicate that the first (0) finger template has been created for this ID.



Figure 2-66 Save User ID with FP Template

8. Press **OK** to save the finger template, and the system will prompt to continue with another new enrollment (see figure) for the next User ID.

**Note:** At this time if you press **ESC** you will exit New FP enrollment and enter the Backup Enroll mode. This mode can be used to create an additional finger template for the User ID. A backup finger is recommended as an alternate identification resource.



Figure 2-67 Continue FP Enrollment

 Press ESC to initiate Backup Enroll to add a second finger template for this User ID.

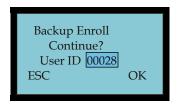


Figure 2-68 Backup Enroll User ID Screen

10. With the same User ID selected, press **OK** to add the 2<sup>nd</sup> finger (see figure), and follow the on screen prompts for a total of 3 finger presses to add the 2<sup>nd</sup> finger, or press **ESC** to exit and return to the Enroll User menu.



Figure 2-69 Backup Finger Enrollment - Place Finger

11. After the 3<sup>rd</sup> successful finger press, the display will show the 5-digit User ID followed by a "**–1**" (see figure) to indicate that a 2<sup>nd</sup> finger template has been created for this ID.



Figure 2-70 Confirm User ID & FP Template

12. Press **OK** to save the 2<sup>nd</sup> finger template for the User ID, and the system will prompt to continue backup enrollment (see figure). Press **ESC** to discontinue the Backup Enrollment process and return to the Enroll User menu to select another form of enrollment.

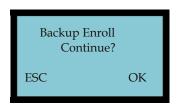


Figure 2-71 Backup Enroll Continue

13. Press OK, and the Backup Enroll Continue? User ID will appear (see figure) with the current User ID or enter a different User ID to continue the backup enrollment process. Press ESC to abort the process and return back to the Enroll User menu when finished enrolling finger templates for this User ID.

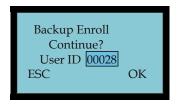


Figure 2-72 Backup Enroll Continue User ID

## **Defining Privileges with Enrolling Admin Option**

After power on and setting up the FPT-40 Fingerprint terminal, you may begin enrolling users. If this is the first enrollment in a new or empty system, everyone will be able to enroll. However, if there are any user privileges setup in the terminal, you will need, at a minimum, "Enroller" level privileges to enroll a new user. The FPT-40 Fingerprint terminal contains a privileges option to prevent unauthorized personel from changing terminal parameters. This security option provides three (3) different levels of authorized use, which are: an enroller, a supervisor, and an administrator with the following privileges:

#### Enroller Privilege Level

- The Enroller can only access the User Manage and Sys Info menus.
- The Enroller can not delete any user's at the terminal.
- The Enroller has full access to the enrollment functions for a new user, and also changing an existing user via Backup Enroll.
- The Enroller has access to the "Enroll Admin" function, but can only create a user with "Enroller" level privileges.

## Supervisor Privilege Level

- A Supervisor can only delete a user with no privileges or Enroller privileges at the terminal.
- A Supervisor has full access to the enrollment functions for a new user, and also changing an existing user via Backup Enroll.
- A Supevisor has access to the "Enroll Admin" function, but can only create a user with "Supervisor" and "Enroller" level privileges.

#### Admin Privilege Level

 The Administrator has full access to all menus, user deletion [can not delete an Admin], enrollment, and deleting privileges and/or data from the Adv Opt menu.

**Note:** The only way to delete a user with Admin privileges at the terminal is to use the "Clear Admin Pri" [clear administrator priorities] command from the Adv Option menu.

**Note:** When creating privileges at the terminal it is strongly recommended to create at least one user with "Admin" privileges first so that you would always have full access at the terminal if required. User privileges can also be set from the Amano Time & Attendance software.

**Note:** The only way to setup user privileges is at the FPT-40 and these privileges will be transferred to the Time & Attendance software when the FPT-40 is polled.

## To enroll a User at the FPT-40 terminal with privileges:

 Press the Menu button to display the main menu (see figure). If users with privileges have already been setup the Welcome screen will display "Admin Affirm 1" on the top. If this is the case, you must login with privileges first to get access to the main menu.



Figure 2-73 Main Menu

2. Press **OK** to display the User Manage menu and select Enroll Admin (see figure).



Figure 2-74 User Manage Menu

3. Press **OK** to display the Enroll Admin menu (see **Figure 2-75**).



Figure 2-75 Enroll Admin Menu

 Select Enroll FP, Enroll Pwd, or FP & Pwd using the ▼ button, and press OK. The screen to select the privilege level [Admin, Supervisor, or Enroller] will appear (see Figure 2-76).



Figure 2-76 Admin Accredit Selection Screen

5. After selecting the authorization level, press **OK**, and the enrollment process will be the same as the regular FP, Pwd, or FP & Pwd enrollment. If you continue to enroll users with privileges without exiting to the Enroll Admin menu, the privilege level will remain the same. When finished enrolling a user with privileges, or desiring to switch privilege levels, press **ESC** to return back to Enroll Admin menu.

## **Deleting Users at the Terminal**

**Note:** If you try to delete a User at the terminal without having the required privilege, a message "Access Deny!" will briefly appear, and the display will return to the previous screen.

#### To delete a user at the FPT-40 terminal:

 Press the **Menu** button to display the main menu, or display "Admin Affirm 1" on the top of the Welcome screen (see figure) and login as a user with privileges.



Figure 2-77 Menu Screen

- 2. To login from the Welcome screen either place your finger on the sensor <u>Or</u> enter your assigned User ID using the keypad.
- 3. Follow the on screen prompt to remove finger <u>Of</u> input your password (see figure).



Figure 2-78 Input Password

4. Once accepted, the main Menu will display (see figure).



Figure 2-79 Main Menu

5. Press **OK** to display the User Manage menu and select Delete (see figure).



Figure 2-80 User Manage Menu

6. Press **OK** to select the User ID (see **Figure 2-81**). Use the keypad and/or the ▼ or ▲ buttons to navigate to the desired User ID. Press **ESC** to return to the User Manage menu.

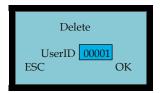


Figure 2-81 Delete Enrolled User ID

**Note:** The screen will display "*No Enroll!*" if an invalid user ID is entered.

- 7. Press **OK** to confirm the User ID, or press **ESC** to return to the User Manage menu.
- 8. Press **OK** to begin the deletion process. The sequence of any deletion is: 1<sup>st</sup> the fingerprint (see figure), 2<sup>nd</sup> the password, and last the User ID (see figure). The items deleted will depend upon what the user has created. First press **OK** to delete the fingerprint. or press **ESC** to exit the deletion process, and return to the User Manage menu.



Figure 2-82 Delete Fingerprint

**Note:** If the user has multiple finger templates the sequence of deletion will be the last finger template to first, next the password, etc.

9. Next press **OK** to delete the password, or press **ESC** to exit the password deletion process, and return to the User Manage menu.

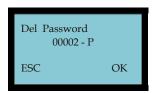


Figure 2-83 Delete Password

10. Finally press **OK** to delete the user, or press **ESC** to exit the user deletion process, and return to the User Manage menu.

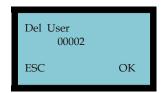


Figure 2-84 Delete User ID

11. Press **OK** to confirm the user deletion (see figure), and return to the User Manage menu. Press **ESC** to exit without confirming deletion and return to the User Manage menu.



Figure 2-85 Confirm User ID for Deletion

## **How to Restore Users From Time & Attendance Software**

You can still retrieve the Users you just deleted at the terminal [location] from the Time & Attendance software. Also, it is recommended to utilize the Time & Attendance software backup feature to protect the database which contains the maps, etc.

# The sequence to restore users from the Time & Attendance software is:

- 1. First press the button from the Time & Attendance Communications screen (see Using the Fingerprint Commands ) to load employee ID's, etc. into the FPT-40 terminal.
- 2. Next press from the Time & Attendance Fingerprint Communications screen to transfer all template maps to the terminal.

## **Options Menu**

Use the Options Menu to configure such functions as, system options, power management, communications options, log options, and perform diagnostics (see Running Diagnostics on page 4-1).

## **System Option Menu**

From the **Options** menu select the **System Opt** menu (see figure) to set the date & time, time format, language, date format, DLS settings, and advanced options. See the following sections for additional information.

If user privileges have been setup, only a user with Admin privilege will be able to access the **Adv Option** menu.

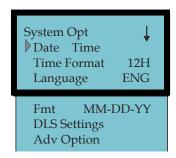


Figure 2-86 System Options Menu

## Setting the Terminal Date & Time

Use this function to set the date and time for the FPT-40 terminal with the following procedure:

1. Press the **Menu** button and select Options (see figure).



Figure 2-87 Main Menu

2. Press **OK** to display the Options menu and select System Opt (see **Figure 2-88**).



Figure 2-88 Options Menu

3. Press **OK** to display the System Opt menu and select Date Time (see **Figure 2-89**).



Figure 2-89 Date/Time

4. Press OK to display the Date & Time (see Figure 2-90 for an example). Press the down ▼ or ▲ up arrow buttons to move forward or backward, one field per press. Use the numeric keypad to enter the changes to the date and time values. Only allowable values for each field will be accepted, i.e., 14 for month is not a valid value.

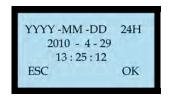


Figure 2-90 Date & Time Example

**Note:** The date entry format is <u>fixed</u> as YYYY-MM-DD with a 24H time format.

- 5. Press **OK** to save the settings, and return to the System Opt menu.
- Keep pressing ESC to return to the Welcome screen, or just let the terminal automatically default to the Welcome screen. From the System Opt menu select Adv Option if changes to advanced options are required.

## **Setting the Display Time Format**

From the System Opt menu select Time Format, and then choose **24H** for military time, or **12H** for AM/PM time format. The default time format is 12H. The display time format can be set at the terminal or downloaded from the Time & Attendance software, which should be set in the same time format as the terminal.

**Note:** This format does not change the time format of the FPT-40 terminal, as it only changes the terminal display format.

## **Setting the Language**

1. From the System Opt menu select Language (see **Figure 2-91**).

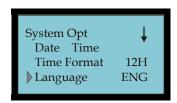


Figure 2-91 System Options Language

- 2. Press **OK** to highlight the current Language. Use the **▼** or **△** buttons to move between choices, which are; English or Spanish.
- 3. Press **OK** to save the selection, or press **ESC** to keep the default selection; which is English. You must restart the terminal for the selected language to take effect.

## **Setting the Display Date Format**

The default display date format is MM/DD/YY.

1. From the System Opt menu select Fmt [format] (see **Figure 2-91**).



Figure 2-92 Date Format

- Press **OK** to highlight the display format setting. Use the ▼ or ▲ buttons to select one of the formats, which are; YY-MM-DD, YY/MM/DD, YY.MM.DD, MM-DD-YY, MM/DD/YY, MM.DD.YY, DD-MM-YY, DD/MM/YY, DD.MM.YY, or YYYYMMDD.
- 3. Press **OK** to save the selection, or press **ESC** to keep the default.

**Note:** This format does not change the date format of the FPT-40 terminal, as it only changes the terminal display format.

## How to Set Daylight Saving (DLS) Time

Use this function to set the Daylight Saving (DLS) Time start/end dates and times at the FPT-40 terminal with the following procedure:

From the System Opt menu select DLS Settings (see figure).

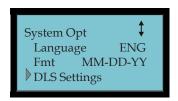


Figure 2-93 Selecting DLS

Press **OK** to display the DLS Settings menu (see **Figure 2-94**) and select DLS Settings.



Figure 2-94 DLS Settings

- 3. Press **OK** to highlight the setting and select **Y** or **N**. Press **OK** to save the selection.
- 4. Select DST Start, and press OK to enter the begin date/time for DST (see figure for example). Use the ▼ or ▲ buttons to move between choices and the keypad to enter values. Press OK to save or ESC to exit with default settings.

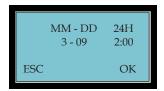


Figure 2-95 DST Start Date/Time

**Note:** The DST Start and End time format is fixed as a 24H format.

 Select DST End, and press OK to enter the end date/time for DST (see figure for example). Use the ▼ or ▲ buttons to move between choices and the keypad to enter values. Press OK to save or ESC to exit with default settings.

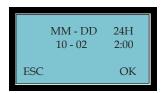


Figure 2-96 DST End Date/Time

**Note:** The FPT-40 Fingerprint terminal will utilize these settings to adjust the terminal's future clock time based upon the DLS date settings. However, the Time & Attendance software DLS settings (see figure) will have precedent when the "Override DLS" box is enabled [checked].

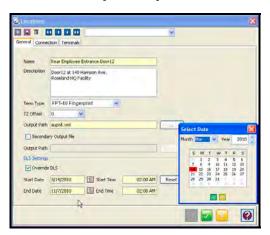


Figure 2-97 Time & Attendance Software DLS Settings

## **Advanced Options (Adv Option) Menu**

Use the Adv Option menu at the FPT-40 terminal to:

- **Reset Opts.:** selecting this command will restore all setup information in the terminal to the factory default settings.
- Del AttLogs: selecting this command will delete all user logs from the flash memory.
- Clear All Data: selecting this command will delete all enrolled user information including templates, passwords and logs from the flash memory of the terminal. The Time & Attendance software can be used to restore this information from the "Fingerprint Commands" (see page 3-12).
- Clear Admin Pri: selecting this command will clear all administrative privileges currently set in the terminal and reset all user privileges to ordinary users.
- Show Score: selecting this command will set whether or not to display a quality value for the fingerprint template on the LCD screen.
- Match Thr: selecting this command sets the threshold level for a one-to-many match, see Table 2-1. A one-to-many threshold is used to compare the finger template to the database of user templates to determine the user (ID) that just punched.
- Mst Input ID: selecting this command sets whether or not [Y or N] if you <u>must</u> enter your User ID when punching. When this command is set to Y, all users are compared with a 1:1 match to their ID with their finger template or password.
- 1:1 Thr: selecting this command sets the one-to-one threshold level when comparing an ID to a fingerprint or password.
- Voice: selecting this command is used to set (Y), so the terminal will produce an audible prompt sound for every operation. For example, after a successful verification, the machine will say ("Thank you"). If the Voice is set to (N) the machine will not produce an audible prompt, but instead just beep once to signify a successful verification. In this instance, if the verification was negative, the machine will beep twice.
- Adj VOL(%): selecting this command will adjust the voice speaker volume for audible prompts.

## To set Advanced Options:

1. From the System Opt menu select Adv Option (see figure).

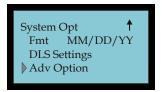


Figure 2-98 Select Adv Option Menu

2. Press **OK** to display the Adv Option menu (see **Figure 2-99**). Press the "▲/▼" buttons to scroll up or down to select the desired option.

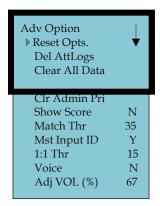


Figure 2-99 Adv Option Menu

2. For Adv Options such as; Match Thr, 1:1 Thr, and Adj VOL(%), use the numeric keypad or "▲/▼" to enter the desired value.

## **Power Management Menu**

Use the Power Mng menu at the FPT-40 terminal to set:

- **Shutdown.:** The default is "**N**". If active, set in military time format the time of day you want the terminal to automatically power off.
- **PowerOn:** The default is "N". If active, set in military time format the time of day you want the terminal to automatically power on.
- **Sleep:** The default is "**N**". If active, set in military time format the time of day for the unit to enter sleep mode. Pressing any key once the unit enters the sleep mode will wake the unit up.
- Idle: This option and Idle Min are directly related. When the Idle Min = zero, the Idle = closed [SLP]. For example, if Idle Min is set to 1 minute, and there is no user activity within that minute, then the unit will enter the idle state (sleep) provided Idle is set to SLP [sleep].

However, if Idle is set to **OFF**, then the terminal will power off when the idle min is reached.

- Idle Min: The default is "0". See previous.
- Lock Power: The default is "N". If this option is set to "Y", when the
  power On/Off button is pressed nothing will happen as this button will
  be locked out.

## To set Power Mng Options:

1. Press the **Menu** button and select Options (see figure).



Figure 2-100 Select Options

2. Press **OK** to display Options menu and select Power Mng (see **Figure 2-101**).



Figure 2-101 Select Power Management

3. Press **OK** to display the Power Mng menu (see **Figure 2-102**).



Figure 2-102 Power Management Menu

4. Press "▲/▼" to scroll up or down the screen to select the desired option. For Power Management options Idle & Lock Power, press OK and use "▲/▼" to enter the desired state. For all other power management options, press OK and use the numeric keypad and/or "▲/▼" to enter the desired value (see figure for example). For all power management options, pressing ESC will return the default value/state, and exit to the Power Mng menu.

#### Follow this example to set the shutdown time:

1. Press **OK** from the Power Mng menu, with Shutdown selected (see figure).



Figure 2-103 Select Shutdown Time

 Press OK to enter shutdown time of day in 24 hour format (see Figure 2-104). Use "▲/▼" to move between hours and minutes and the keypad to enter time.



Figure 2-104 Shutdown Screen

3. Once the desired shutdown time of day in 24H format is set, press **OK** to exit and display the Power Mng menu (see **Figure 2-102**).

## **Communications Options Menu**

Use the Comm Opt menu at the FPT-40 terminal to set:

BaudRate: The default is "115200". The five (5) communications speed options are; 115200, 57600, 38400, 19200, and 9600. The value must be set consistent with the communications ports of the Time & Attendance software host PC.

- Dev Num: The default is "1". The range is 1 to 255. The device number is unique for each terminal. If there are two terminals with the same number in the network, they will not work properly and Time & Attendance software will be confused when polling the terminals.
- **IP Addr:** The default is "**192.168.1.201**". The IP address for the terminal must be unique in the LAN.
- Net Speed: The network default speed is "AUTO". The other choices are: 10M-H, 100M-H, 10M-F and 100M-F.
- Net Mask: The default is "255.255.25.0". The subnet mask must be consistent to the LAN IP address of the device.
- Gateway: The default is "0.0.0.0". If Gateway and Net Mask are not defined, Ethernet will not be active.
- **Ethernet:** select "Y" or "N" for Ethernet TCP/IP communications. This option must be set to (Y)es to utilize Ethernet.
- **RS232:** select "Y" or "N" for RS232 serial communications.
- **RS485:** select "**Y**" or "**N**" for RS485 serial communications [used for transmission distances over 50 feet].
- **COMM Key:** The default is "**0**". The range is 1 to 999999. This function is not used.

## To set communication options:

1. Press the **Menu** button and select Options (see figure).



Figure 2-105 Select Options

2. Press **OK** to display Options menu and select Comm Opt (see **Figure 2-106**).



Figure 2-106 Select Comm Opt

3. Press **OK** to display the Comm Opt menu (see **Figure 2-107**).

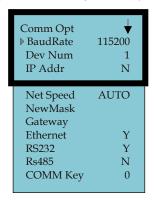


Figure 2-107 Comm Opt Menu

4. Press "▲/▼" to scroll up or down to select the desired option. Press OK and use the numeric keypad and/or "▲/▼" to enter the desired value. For all Comm options, pressing ESC will return to the Comm Opt menu with the default value/state.

## Follow this example to enter the IP Address:

1. From the Comm Opt menu, select IP Addr [IP address] (see figure) and press **OK**.



Figure 2-108 Comm Opt Menu - IP Addr

 Enter the desired IP address (see Figure 2-109) by using "▲/▼" to move forward or backward and the keypad to enter a number.

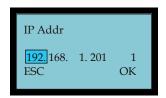


Figure 2-109 Enter IP Address

3. Once the correct IP address is entered, press **OK** to save, or **ESC** to exit with the default IP address [192.168.1.201].

## **Log Options Menu**

Use the Log Opt menu at the terminal to:

- Alm SuperLog: The default is "99". The range is 0 to 99. When the supervisor capacity log numerical value is reached, an alarm will sound to automatically indicate that the logs are full.
- Alm AttLog: The default is "99". The range is 0 to 99. When the attendance log capacity numerical value is reached, an alarm will sound to automatically indicate that the logs are full.
- ReCheck Min: The default is "0". Each unit = a minute, i.e., 2 = 2 minutes. This feature is dissabled when set to 0. Recommended setting is 1 or 2 minutes. This feature provides repunch protection. For example, when set to 1 minute, if an employee punches multiple times at the terminal within the 1 minute, only the first punch will be recorded in flash memory. All verified additional punches within the ReCheck Min setting will be follwed by the voice prompt, "Punch accepted....thank you".

## To set Log Options:

1. Press the **Menu** button and select Options (see figure).



Figure 2-110 Select Options

2. Press **OK** to display the Options menu and select Log Options (see **Figure 2-111**).



Figure 2-111 Select Log Opt Menu

3. Press **OK** to display the Log Opt menu (see **Figure 2-112**).



Figure 2-112 Log Options Menu

4. Select the desired option. For log options, press OK and use the numeric keypad and/or "▲/▼" to enter/select the desired value (see figure for example). For all Log options, pressing ESC will return to the default value/state and exit to the Log Opt menu.

## Follow this example to enter the ReCheck Min:

 From the Log Opt menu, select ReCheck Min (see figure), and press OK.



Figure 2-113 Log Opt Menu – ReCheck Min

- Enter the ReCheck Min time (see Figure 2-113) by using the "▲/▼" buttons or the keypad to move between minutes [the range is 0 to 99] for time entry.
- 3. Once the desired ReCheck Min is set, press **OK** to save and return to the Log Opt menu.

## **Auto Test**

This option is designed to run assorted tests on the unit to analyze a failure for quick and easy maintenance. These tests check such things as the memory, LCD display, sound, fingerprint sensor, keypad, and clock. During these tests the power should be maintained to prevent any hardware damage; especially during the memory test. See Running Diagnostics on page 4-1 for additional information and operational details.

**Note:** if any users have been setup with privileges, you <u>must be a user</u> with Admin privileges to have access to the Auto Test menu.

## Sys Info Menu

This menu can be used to display the following system information:

- User Cnt: Displays the total amount of users stored in the terminal.
- **FP Cnt:** Displays the total number of fingerprint templates stored in the terminal.
- Att Log: Displays the total number of punches [attendance] stored in the terminal.
- Admin Cnt: Displays the total number of administrators stored in the terminal.
- **Pwd Usr:** Displays the total number of users stored in the terminal who are using a password for authentication.
- S Logs: Displays the total number of system logs that have occurred. Everytime anything is changed at the terminal it is added in this log. For example, this could include just pressing the MENU button.
- Free Space Info: Press OK to display the following Free Space Info menu to show the remainder of the log capacity:
  - FP Cnt Displays the remaining capacity for fingerprint templates to be stored in flash memory at the terminal.
  - Att Log Displays the remaining capacity for attendance (punches) to be stored in flash memory at the terminal..
  - S Logs

     Displays the remaining capacity for system logs to be stored in flash memory at the terminal.
- Dev Info: Press OK to display the following device information for the terminal:
  - FPCnt (100) Displays the total fingerprint template capacity [1500].
  - AttLog (10K) Displays the total attendance (punches) capacity [30,000].
  - S Logs
     Displays the total capacity of system log capacity [4096].

- Manu Time— Press OK to display the date and time the terminal was manufactured. Press OK or ESC to return to Dev Info menu.
- Serial Num
   — Press OK to display the terminal serial number.
   Press OK or ESC to return to Dev Info menu.
- Vendor
   — Not operational. Press OK or ESC to return to Dev Infomenu.
- Device Name

  Not operational. Press OK or ESC to return to Dev Info menu.
- Alg Version
   — Press OK to display the algorithm version. Press OK or ESC to return to Dev Info menu.
- Firmware Ver- Press OK to display the firmware version and release date. Press OK or ESC to return to Dev Info menu.

## To display system information:

1. Press the **Menu** button and select Sys Info (see figure).



Figure 2-114 Select Sys Info

Press OK to display the Sys Info menu (see Figure 2-115).

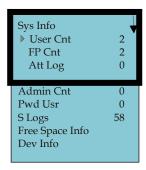


Figure 2-115 System Information Menu

3. Press the "▲/▼" buttons to select/view the desired system info. For Free Space and Dev info, press **OK** to view additional information.

# Chapter 3: FPT-40 Setup with Time & Attendance Software

See the Time & Attendance User's Guide [AMX-406700] for more detailed operation and setup information for the Time & Attendance software

## **FPT-40 Terminal Communications**

The **Communications module** in the Time & Attendance software can be used to communicate with FPT-40 terminals when setup. Locations and terminals can be configured utilizing the Time & Attendance software Clock tab in the Setup Wizard. Operations from this module include polling, downloading, setting the time, and viewing specific terminal settings in a location. **Polling**, or **polled** operation, refers to actively sampling the status of the external terminals by the client Time & Attendance program. **Downloading** is utilized to send data to the remote terminals from the Time & Attendance software.

Note:

All operations at the clock including time and employee ID's are controlled by downloading information from the Time & Attendance software.

The following sections describe how to setup the Amano Time & Attendance Software to communicate with the FPT-40 terminal for normal time and attendance functions.

## FPT-40 Setup with Amano Time & Attendance Software

Note:

Prior to commencing with the Time & Attendance software Setup Wizard, Amano recommends that you install the FPT-40 terminal(s), using this FPT-40 Terminal Installation and Operation Guide. The FPT-40 terminal is installed to communicate with your PC.

If you are setting up a networked Ethernet FPT-40 terminal, you may need to obtain the correct IP address from your network administrator for each Ethernet FPT-40 terminal(s) connected to the system and enter the IP address in the Location screen of the Time & Attendance software. Also, see the section on "Communications Options Menu" for how to enter a specific IP into your FPT-40 terminal.

During the installation and setup of the Time & Attendance software the Setup Wizard for **Step 8: Clock Setup** should be used to setup your FPT-40 terminal:

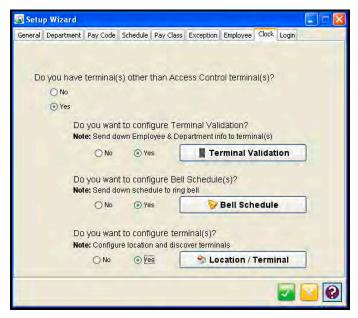


Figure 3-1 Clock Setup from Time & Attendance Software

## Use Step 8 if:

## Do you have Terminals other than Access Control Terminals?

If **Yes**, the Time & Attendance software will automatically poll and upload punches from connected FPT-40 terminals each time the software is opened.

If **No**, the connected FPT-40 terminals will have to be polled manually using the Communications module in the Time & Attendance software.

## Do you want to configure Terminal Validation?

If **Yes** is selected for Terminal Validation, click the **Terminal Validation** button and the Terminal Validation screen will appear (see *Figure 3-2*). Terminal validation provides employee filtering from the setup configured in the **General**, **Department**, and **Employee** tabs in the Time & Attendance software.

Terminal Validation is used to assign employees and Labor Levels to specific FPT-40 terminals in the system. When validation is used, only employees assigned to a particular terminal with the selected Labor Levels can use that terminal. Labor transfers at the terminal can only occur within the selected Labor Levels. Terminal Validations are downloaded to the selected FPT-40 terminals by location from the Communications module. To do so, see the Time & Attendance Software User Guide for more detailed information:

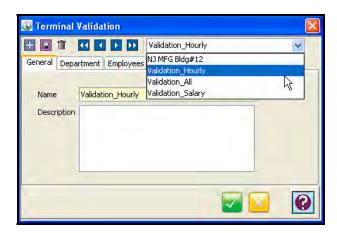


Figure 3-2 Software Setup for Terminal Validation

## Do you want to configure Bell Schedules?

If **Yes** is selected for Bell Schedules, click the **Bell Schedule** button for the Bell Schedules screen (see *Figure 3-3*).

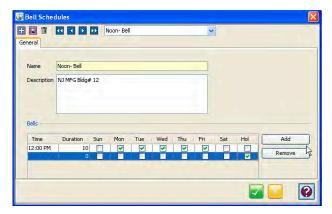


Figure 3-3 Software Setup for Bell Schedules

**Special Note:** Selecting Holidays will only work with HandPunches

(all HandPunch models).

The FPT-40 terminal does not contain the capability to ring bells, but you may have a configuration which includes other terminals such as the MTX-15 or HandPunch that does have relays for bell ringing.

A Bell schedule requires you to enter the Duration for the bell to ring, the time of day for the bell to ring and the days of the week. Multiple entries can be made for Bell Schedules with different duration and day assignments. Bell Schedules are downloaded to the selected terminals by location by using the **Communications** module in the Time & Attendance Software. To do so, see the next section and/or Time & Attendance Software User Guide for more details.

## Do you want to configure Terminals?

Answer **Yes** to this question if you are using terminals such as a FPT-40 terminal via a serial (driect) or Ethernet (network) connection.

## **Direct (serial) Connection**

If **Yes** is selected, and a <u>Direct connection</u> using the included 50 foot USB/serial cable is desired, you can just use the "FPT-40 <u>Default</u>" location. You do not have to do anything else. The FPT-40 terminal, if connected, will automatically be detected upon login.

**Note:** The default terminal connection is for a USB (serial-direct)

FPT-40 Terminal.

## **Ethernet (network) Connection**

If **Yes** is selected, and you are installing an <u>Ethernet connection</u> for the FPT-40 click on the <u>Location/Terminal</u> <u>Screen will appear.</u> button (see *Figure 3-1*) and the <u>Locations</u> screen will appear.

- Select "FPT-40 Default" on the General tab from the dropdown menu for Locations [recommended for easy configuration].
- Click on <u>Connection tab</u> to select **Ethernet** for Connection Type and enter your **IP Address**. The default FPT-40 Location automatically defines everything else for Ethernet. Click on button.

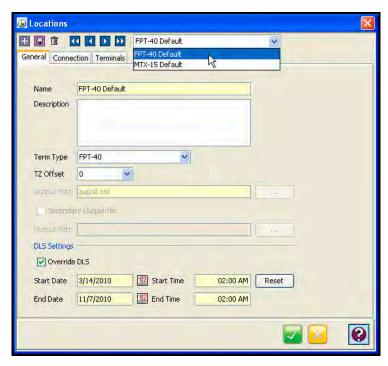


Figure 3-4 Software Setup for Locations

Before a Location can be created, a Bell Schedule (optional) and Terminal Validation list should be setup.

You may have to create a Location to communicate with your FPT-40 terminals. A Location enables the Time & Attendance software to distinguish and interact with the desired terminal(s). Only one terminal type can be used per Location. If you have more than one terminal type [i.e, FPT-40 and MTX-15], you must have multiple Locations.

If you are configuring a direct connect serial FPT-40 terminal, you may have to determine the PC Comm port that the USB CommStik is connected to and select it in **Connection** tab from the **Locations** screen (see **Figure 3-5**).

The window will open on the **General** tab with a default Location Name. It is recommended to use the "*FPT-40 Default*" name.

## To create a new Location in Time & Attendance software for FPT-40 terminal:

- **Step 1.** Click the Add button to create a new Location. You will be required to enter a unique **Name** [yellow required field] that will be used to describe the area or site where a terminal or group of terminals is located.
- **Step 2.** In the **Description** field, enter a brief description of the Location. This field is optional.
- **Step 3.** In the **Term Type** field; select FPT-40.
- **Step 4.** In the **TZ** (Time Zone) **Offset** field, select the time zone difference (if applicable) between the physical location of your PC and the FPT-40 terminals.
- **Step 5.** In the **Output Path** field, enter the path of the output XML file. If necessary, press the Browse button to navigate to the location of the XML output file.
- **Step 6.** If necessary, check the "Secondary Output File" box, and In the Output Path field, enter the path of the secondary output file. Press the Browse button to navigate to the location of the secondary output file.
- **Step 7.** Click on the Override DLS for **DLS** (Daylight Savings Time ) **Settings** override and enter the following:
  - Start Date: The date that the DLS period will begin.
  - **Start Time**: The time of the day of the Start Date that the DLS period will begin.
  - End Date: The date that the DLS period will end.
  - End Time: The time of the day of the End Date that the DLS period will end.

Press the **Reset** button to Reset the DLS at the Terminal.

**Step 8.** From the Locations screen click on the **Connection** tab.

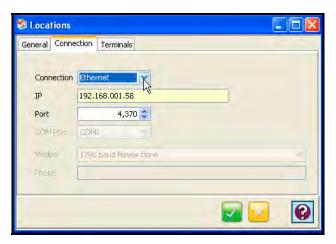


Figure 3-5 Software Setup for Connection Type

- **Step 9.** In the Connection field, select the type of connection you are using to communicate with the FPT-40 terminal(s). The required information in the Connection Info depends on your connection.
  - Ethernet: The FPT-40 terminals communicate to the Host PC via Ethernet connection. If selected, you must enter the IP Address and Port <u>4370</u>. [Obtain the correct IP address from your network administrator, or alternatively, please consult Chapter 3: Network Configuration of this Guide for additional information about hardware configuration].

**Note:** The Port number for Ethernet terminals  $\underline{\text{must}}$  be set to; MTX-15 = **2101**, MTX-10 & 20 = **401**, FPT-40 = **4370**, and HandPunch's = **3001**.

- Direct: The FPT-40 terminal(s) are directly connected to the Host PC via Com Port. If selected, you must select the Com Port and Baud Rate.
- **Step 10.** Click on the **Terminals** tab to add, edit, delete, or communicate with FPT-40 terminals.

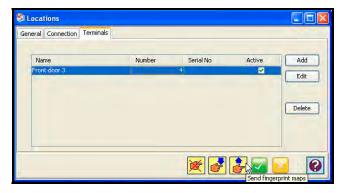


Figure 3-6 Setup for Locations with Terminals Tab

- **Step 11.** The Ethernet and direct connection FPT-40 terminals in this location should appear in the Terminals list (see figure).
- **Step 12.** Double-click on the found terminal or highlight the terminal and click on the **Add** button to add a new Terminal to the Location and the Terminal window **General** tab will appear for setup.



Figure 3-7 Software General Terminal Setup

**Step 13.** In the **Name** field, enter in a unique name [required field] that will be used to describe the terminal. This field will be automatically populated with the MAC address when the **eyeglass** button is used.

- **Step 14.** In the **Number** field, enter in a unique number for the terminal if allowed.
- **Step 15.** In the **Serial No.** field, a unique number will appear for a found FPT-40 terminal.
- **Step 16.** This capability not available on FPT-40 so the selection is grayed out.
- **Step 17.** If you wish to assign a Terminal Validation setting to the terminal, select one from the dropdown list in the Validation field.
- **Step 18.** Click on the **Options** tab to activate the Coffee, Break, and Meal punch templates at the FPT-40 terminal with a check. The labor button is greyed out because this function is not available at the terminal.
- **Step 19.** In the Time Format box, select the time format (12-hour or 24-hour) for the terminal.



Figure 3-8 Software Terminal Options Setup

**Step 20.** In the Misc box, select whether to enable the view hours for the current pay period at the terminal.

**Step 21.** To update the terminal settings, click on the Apply button. This will download the current settings in this window to the terminal.

#### Time & Attendance Software Communications Module

With the Time & Attendance Software open on the host PC, from the tree view, click on the **Communications** module within the Daily Activities group and the following type of screen should appear for the Time Guardian Plus. Note – the tree view can look a little different depending upon which modules are activated and/or whether it is Time Guardian Pro (all modules will be active). The figure below shows the tree view for Time Guradian with all modules activated.

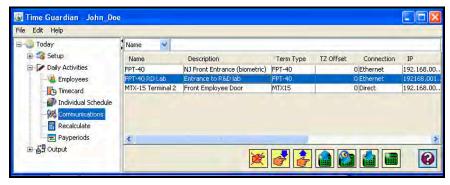
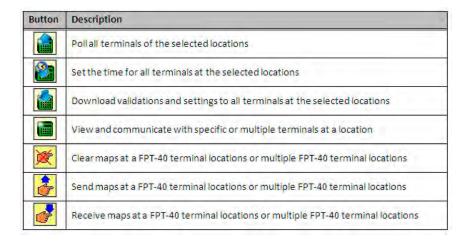


Figure 3-9: Time & Attendance Software Tree View

Locations are selected by clicking on the desired row (see highlighted example in *Figure 3-9*). You can select multiple locations by holding down the Ctrl Key and clicking on other locations. Also, you can sort the displayed Locations list by clicking on the dropdown list in the upper left-hand corner and selecting on; Name, Description, Term Type, TZ Offset, Connection, IP, Port, COM Port, Baud Rate, Modem, and Phone. Once the location is selected use the following commands found at the bottom of the screen to communicate with the connected FPT-40 terminal(s) at that location:



To select specific terminals within a location, double-click on the desired location row, and the following Communications dialog will appear:

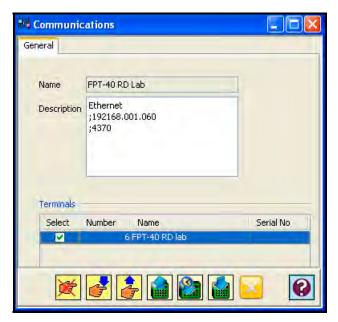


Figure 3-10: Software Communications Screen

Select terminals in the Terminals list by placing a check in the Select box of each terminal. When you have finished making your selections, use one the commands to communicate with the FPT-40 terminals.

# **Using the Fingerprint Commands**

From the Time & Attendance software Communication Settings screen, this tab allows you to perform the following functions with the FPT-40 Fingerprint terminal:

- Poll: Press the button to collect the most recent data from the terminal(s) (i.e., fingerprint templates and punches). When checked, Time Sync. performs time synchronization between the Host PC and the terminal(s) including Daylight Saving settings.
- **Download:** Press the button to send time, Daylight Saving Time settings, hours worked for the current pay period, and employee assignments. The hours worked will be retained at the terminal from the date of the last download for up to 14 days. If no new download occurs within 14 days, the hours worked will not appear after 14 days.

**Note:** When this button is pressed, the terminal display will show **Downloading....**, followed by **Working....**, and finish with **Restarting....**.The terminal will power off then back on to refresh with the options just downloaded to it. Simultaneously the lower portion of the Time Guardian Fingerprint Commands screen will display the location, terminal # downloaded date/time, hours worked sent for users X to Y, time format changes, restarting device, and download operation done (see figure). Click on Clear Display to clear the displayed information.

**Biometric Maps:** The terminal must be polled before performing the following operations. Polling the terminals will save biometric fingerprint templates for newly enrolled employees, automatically update the database with templates for employees who have punched at the terminal, and create terminal assignments for employees that have not yet been enrolled in the database.

**Note:** If a newly enrolled employee does not exist in the employee database, then the template in the terminal will not be saved. If the template data is inadvertently lost, it must be reassigned to the terminal through the Assignments tab.

Each time an employee punches at the FPT-40 Fingerprint terminal, their finger template (map) will automatically be updated in the employee database with the most recent template from the terminal. This feature is for maintaining accurate fingerprint templates. However, if the employee does not exist in the employee database, then a message will be displayed in the message window at the bottom of the tab.

Once an employee is added to the Employee database, their template will not automatically be uploaded unless the employee is removed and re-enrolled at the terminal, or a punch is received from the terminal. Once this is done, however, the employee's template will be saved and an assignment will automatically be created.

- **Send Maps:** Press the button to send user(s) biometric map(s) from the employee database in Time Guardian to the selected terminals. Only employees assigned to terminals will be sent. Employees are assigned to terminals from the Assignments tab, or by polling. Because the "Send Maps" operation consists of first clearing all templates from the terminal and then loading assigned employee templates.
- Receive Maps: Press the button to receive employee templates from the selected terminal(s) to the Time Guardian database. Only templates assigned to the selected terminals will be uploaded to TG. Employees are manually assigned to the terminals in the Assignments tab.
- Clear Maps: Press the button to clear (delete) all assigned employee templates from the terminal. Because the Clear Maps operation consists of clearing all templates from the terminal, a confirmation dialog box will appear before this command executes.

## Caution!

This command can be used to clear [reset] the terminal if an Administrator has been setup and the password is lost, etc. Access at the terminal to the menu options, etc. maybe denied unless it is an Administrator.

**Note:** All the above command options can be performed at either Selected Terminals, All Terminals, or All Locations. Whereas,

the "Polling" and "Downloading" commands from the Communication menu can only be performed on

All Terminals at All Locations.

# **Chapter 4: FPT-40 Diagnostics**

# **Running Diagnostics**

In addition to system diagnostics which run automatically every time during power up, the FPT-40 Fingerprint terminal has an internal diagnostic utility. This utility can be used to verify the correct operation of the terminal to help isolate faulty operation.

#### To access diagnostics, perform the following:

1. Press the **Menu** button and select Options (see figure).



Figure 4-1 Select Options

**Note:** If no keypad entries are made within a minute, the terminal will beep two (2) times and return to the Welcome screen.

2. Press **OK** to display the Options menu and select Auto Test (see **Figure 4-2**).



Figure 4-2 Options Menu with Auto Test Selected

**Note:** If any users have been setup with privileges, you <u>must be a user with Admin privileges to access</u> the Auto Test menu.

3. Press **OK** to display the Auto Test menu (see **Figure 4-3**).



Figure 4-3 Auto Test Menu

 Use the down ▼ or ▲ up arrow buttons to select the desired test, and press OK to run that test (see Figure 4-4 for an example of LCD test).



Figure 4-4 LCD Test Screen

Follow the on screen prompts. All the tests, except the LCD test, require you to press ESC or OK at their completion. The LCD test requires that you press OK to step through each phase of the test.

#### **Run All Test**

Select this test to run all six of the built-in diagnostic tests in the following order; FLASH Test, LCD Test, Voice Test, FP Reader, Key Test, and RTC Test. At the completion of each test press **OK** to move to the next test or press **ESC** to abort testing and return to the Auto Test menu.



Figure 4-5 Run All Tests

#### **FLASH Test**

This will test the flash memory in the FPT-40 Fingerprint terminal and indicate the functional status. Select the FLASH test, and press **OK** to run (see figure).

**Note:** Once this test is started do not interrupt the power as this could cause damage to the internal flash memory.

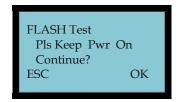


Figure 4-6 FLASH Test

The test will display Finished! if the flash memory is good (see figure).

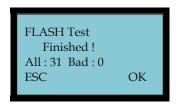


Figure 4-7 FLASH Test Finished

Press **OK** or press **ESC** to return to the Auto Test menu.

#### **LCD Test**

This diagnostic tests the display by turning on all the pixels. Any spots would indicate a defective pixel.

Press **OK** to complete each phase of the test, or press **ESC** to exit the test and return to the Auto Test menu.

#### Voice Test

This will test the voice prompts stored in the FPT-40 Fingerprint terminal. Press **OK** to play the selected voice prompt (see figure).

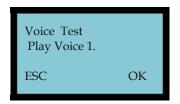


Figure 4-8 Voice Test 1

Press **OK** to perform each of the 10 voice tests, or press **ESC** to exit the test and return to the Auto Test menu. The voice test responses are:

Voice 1 = "Thank you"

Voice 2 = "Incorrect password"

Voice 3 = "Access denied"

Voice 4 = "Invalid ID"

Voice 5 = "Please try again"

Voice 6 = "Re-enter ID"

Voice 7 = "The clock is full"

Voice 8 = "The clock is full"

Voice 9 = "Duplicate finger"

Voice 10 = "Punch accepted, thank you"

#### **FP Reader Test**

This will test the FP reader in the FPT-40 Fingerprint terminal and indicate the functional status. Select FP Reader test, and press **OK** to perform test. The test will display OK! if the reader status is operational (see figure). Press **OK** or press **ESC** to return to the Auto Test menu.

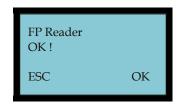


Figure 4-9 FP Reader OK

#### **Key Test**

Once the Key Test has started, pressing any numeric key will display the number on the highlighted test line (see figure). **MENU** will indicate "MENU" and ▼ or ▲ will display "UP" or "DOWN". Press **OK** or press **ESC** to return to the Auto Test menu.

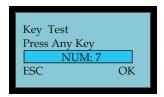


Figure 4-10 Key Test Example

#### **RTC Test**

This will test the Real Time Clock in the FPT-40 Fingerprint terminal and indicate the functional status. Press **OK** to perform test. The test will display OK! if the RTC status is operational (see figure). Press **OK** or press **ESC** to return to the Auto Test menu.

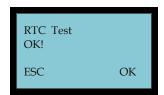


Figure 4-11 RTC Test Ok

# Frequently Asked Questions (FAQs)

1. Q: Some user's fingerprints occasionally cannot be verified?

**A:** The following reasons could lead to a poor fingerprint template:

- Smooth fingerprint
- The fingerprint contains too many drapes [ridges] and/or they change too often
- The fingerprint in question has serious skin shed

Resolution: Select a different fingerprint (less crinkle, no sloughed off skin, clear image), and make your fingerprint touch a larger area of the sensor. Also, enroll more than 1 fingerprint, and use 1:1 match method with password verification method.

#### 2. Q: FPT-40 Fingerprint terminal(s) fail to communicate?

A: The following reasons could lead to faulty communications:

- COM port configuration is not correct. COM port currently selected is not the actual COM port being used.
- The Baud rate settings between the fingerprint reader and the PC COM port are different
- The fingerprint reader has failed to connect with the computer.
- The fingerprint reader has connected but it is not starting up.
- The serial number of linked fingerprint reader is not correct.
- The Data line or converter (CommStik) fails to communicate.
- The PC COM port breaks down.

# 3. Q: Upon power up, the FPT-40 Fingerprint terminal LCD displays incompletely; only half, sometimes jumbled, etc?

**A:** The possible reasons are:

- Bad motherboard in fingerprint terminal.
- Bad LCD display, seek service/repair/replacement.

#### 4. Q: How to clear administrator from the FPT-40 terminal?

**A:** The following method could be used:

From the FPT-40 Fingerprint terminal clear the Administrator privileges utilizing the "*Clr Admin Pri*" [clear administrator privileges] command from the Adv Option menu. However, if you cannot gain access to do this, you must use the "Clear Maps" command from the Time & Attendance software. See Using the Fingerprint Commands.

## From the Fingerprint terminal follow this procedure:

- Step 1. Press the **MENU** button.
- Step 2. Enter administrator User ID.
- Step 3. Press **OK**, and enter password or press enrolled finger.
- Step 4. Select Options menu with arrow keys, and press OK.
- Step 5. From Options menu select System Opt, and press OK.

- Step 6. From System Opt menu select Adv Option menu, and press **OK**.
- Step 7. Select Clr Admin Pri, and press **OK**.
- Step 8. Press **OK** again to confirm, and reset Admin.

**Note:** Only an administrator will have access to the Adv Opt menu to reset the privileges. When setting up privileges, always setup an Admin first before setting up a Supervisor and Enroller. Failure to do so could result in not being able to get to the menu options for additional setup changes.

# 5. Q: When the fingerprint terminal connects serially, and the sound "ding, ding" occurs?

A: The possible reasons are:

- With RS-232 communications, the computer Baud rate may not match the terminal setting.
- With RS-485 communication, two lines of the converter may be joined.

# 6. Q: After fingerprint terminal power up, display always shows "Please try again"?

**A:** The following reasons could lead to fingerprint sensor problems:

- After a lot of use the surface of the fingerprint sensor becomes dirty, or there are some scratches on it, so the machine thinks that it is a fingerprint and tried to identify it. Clean sensor surface [see Cleaning or Replacing the Optical Sensor].
- The fingerprint sensor cable may be loose, or possible problem on the circuit PCB. Contact support for service.

#### **Maintenance**

**Note:** Do not attempt to service the fingerprint reader unless you are a trained service technician.

## Cleaning

Occasionally, the surface of the optical sensor, the keypad and display window may require cleaning. Since working environments differ, it is not possible to define when cleaning should be performed, but the following is a suggested guide.

Item	Cleaning Frequency
Keypad and display window	Clean when visibly dirty and hard to read. See cleaning procedure.
Optical Sensor	Do not over clean. The sensor is designed to work under greasy or dirty conditions.
	Clean if the sensor performance has degraded to where people are reporting recognition problems. See cleaning procedure.

## Cleaning the Keypad and Display

To clean the keypad and display use a soft cloth to wipe.

#### **Cleaning the Optical Sensor**

## To clean the optical sensor:

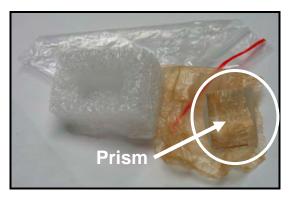
- 1. If dusty or gritty, first blow on the sensor surface to clean off loose particles.
- 2. Use adhesive tape to clean the surface.
- Use a non-abrasive soft dry cloth to wipe the sensor surface. Be careful not to scratch the sensor surface with loose particles (see Step 1).

**CAUTION:** Do not use any cleaning solutions, as this could damage the optical sensor. Also, cleaning solvents that contain alcohol or other strong substances may discolor or crack the fingerprint reader cabinet.

# **Replacing Optical Sensor Lens**

#### To replace the optical sensor lens:

- 1. If optical sensor lens becomes damaged (scratched) and cannot be cleaned, replacement may be necessary.
- 2. Use the replacement [spare] optical sensor lens included with the terminal. Remove the spare sensor lens from the protective packaging (see figure), using care not to touch the prism.



4-12 Spare Prism & Packaging

- 3. Disconnect the AC Power Adapter from the bottom of the terminal.
- 4. Disconnect the communication cable (either Ethernet or serial DB9 connector)
- 5. Loosen and remove the four (4) back plate retaining screws and remove the terminal from the wall mounted back plate.
- 6. Place the terminal on a soft surface face down. Located and remove the four (4) Phillips Head screws holding the case front cover. There will be one screw in each corner on the back of the case.
- 7. After removing the screws, place the terminal right-side up on the back of the case and VERY CAREFULLY lift the front cover up.
- 8. The sensor housing must be removed by unscrewing the four (4) Phillips head screws holding it down to access the optical sensor lens (see figure).

 Loosen and remove the four (4) Phillips head screws holding the sensor/prism housing to access the sensor prism and replace. Use CAUTION not to break any of the ribbon cables. Also, the replacement prism must be mounted with the soft side facing outward.



- 10. Replace the sensor lens with the new spare, and perform the reverse procedure to re-install the sensor housing, screw the back case on, and remount the terminal to the wall bracket.
- 11. Reconnect the communication cable, and Power Adapter connector.

**Note:** It is recommended that the above procedure be performed by someone with electronics knowledge.

# **FPT-40 Specifications**

- Sophisticated algorithms provide dependable and accurate identification speed to process fingerprints within 2 seconds.
- A built in embedded standalone module (ZEM100) with robust Intel 32-bit X-scale CPU.
- Supports 360-degree finger rotation for easy-to-use identification.
- Sensor window design improves image quality, while accepting dry, or wet fingers.
- CMOS automated exposure and intelligent compensation provides improved image quality.
- Adjusts for image distortion to assure fingerprint matching consistency.

**Operating Environment:** 32°F to 105°F (0°C to 42°C) with

20 - 80% relative humidity, non-condensing.

**AC Adapter Power Input:** 100 - 240 VAC ±10%, 50-60 Hz

AC Adapter Power Output: DC 5V 2A

**Dimensions:** 7.90." L X 5.35" W X 1.96" D

(200 mm L X 136 mm W X 50 mm D)

**Weight:** 1.35 lbs. (0.61 kg)

Daylight Saving Time (DST): Settings are programmable at the terminal

and/or through Time Guardian software.

User Capacity: 1500 Transaction Storage: 30000

**Verification Method:** Fingerprint, Password, Fingerprint + Password.

Verification Mode: 1:N

Verification Time:≤ 1 secondIdentification Time:≤ 2 secondsEnrollment Time:≤ 5 secondsFalse Acceptance Rate (FAR):≤ 0.001%False Rejection Rate (FRR):≤ 1%

#### Specifications (Cont.)

**Communication:** Ethernet: 10 Base-T/100 Base-TX (TCP/IP)

RS-485, or RS-232C

**Communication Speed:** 38400/19200/9600 BPS, TCP/IP: 10M

**Memory Backup:** Provides up to 3 years of continuous memory

backup without AC power.

**Display:** 2.8" diagonal, 128 x 64 dots resolution LCD

reflective (backlight).

**Keypad:** 4x4 keypad (0~9, OK, ESC) + 4 function keys. **Clock:** Quartz oscillator, accuracy within  $\pm 3$  seconds

per week at normal temperature.

<sup>\*</sup> Specifications and/or operational characteristics are subject to change without notice. The AC adapter is UL listed E215890.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no quarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna: Increase the separation between the equipment and receiver; Connect the equipment into an outlet on a circuit different from that to which the receiver is connected; Consult the dealer or an experienced radio/TV technician for help.

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